ANNEXES



Evaluation of the EU-funded housing reconstruction programmes for Sri Lanka implemented by UN-Habitat

ANNEX 1 – TERM OF REFERENCE

Specific Terms of Reference

Evaluation of the EU-funded housing reconstruction programmes in Sri Lanka implemented by UN-Habitat

(Aid to Uprooted People programmes AUP-2010 and AUP-2012)

FWC COM 2011 - LOT 1

1. BACKGROUND

Until 2009, two decades of conflict left nearly 365,000 houses fully or partially damaged in the Northern and Eastern Provinces of Sri Lanka. This further aggravated the consequences over populations previously affected by the Tsunami in December 2004 which also provoked massive destruction throughout most of Sri Lanka's coastline, notably in the East and North-East.

After the declared end of the conflict in May 2009 the international community reinforced efforts in assisting Sri Lanka reconstruct social infrastructure and livelihoods mainly in conflict-affected areas. These have involved a new wave of permanent housing reconstruction led mainly by donors such as the EU, Australian Aid, Swiss Development Cooperation and more recently the High Commission of India. Housing reconstruction has been building up on experiences from the post-tsunami such as the "Home Owner-Driven" approach earlier consolidated by UN-Habitat in Sri Lanka.

Since 2005, EU support to housing reconstruction in Sri Lanka has already resulted in 16,000 houses benefiting over 64,000 people. Four programmes have involved the following Implementing Partners in chronological order: the World Bank (2005-2008), ASB (2008-2013) and UN-Habitat (2010-2014 and 2013-2015). By 2015, the EU expects to have contributed to funding the reconstruction of 20,000 houses (approximately 10,000 in the North and 10,000 in the East).

Other donor activities

So far, the EU remains the donor having assisted reconstruct most houses in Sri Lanka, although the Government of India is currently financing the reconstruction of up to 50,000 houses⁷⁴ and hence will shortly take over. This is the largest ever development cooperation programme run by India and marks its emergence as an international donor. The most important allocation of the Indian-funded programme is being implemented by UN-Habitat also, which simplifies donor-coordination at the field level. Other Indian-funded implementing partners are the International Federation of the Red Cross in partnership with Sri Lanka Red Cross, Habitat for Humanity and the National Housing Development Agency of Sri Lanka.

From post-emergency to development

In January 2010 the 'International Monetary Fund' (IMF) upgraded Sri Lanka to 'Middle Income Emerging Markets'. And recently, the Government of Sri Lanka, has declared that the "humanitarian phase is over". Accordingly, a number of humanitarian donors (e.g.: ECHO) and many INGOs have withdrawn and 'Official Development Assistance' (ODA) has been shifting focus from post-emergency (e.g. transitional shelter and WATSAN) to development (e.g. permanent housing and flanking measures). Development agencies such as DfID have recently withdrawn their permanent offices from Colombo. However, according to the 'Sri Lanka Human Development Report 2012': "Development opportunities are skewed towards a few urban centres, resulting in migration to cities and poor living standards in several rural provinces. Prevailing inequalities and disparities have adversely impacted the growth potential as well as the equitable human development of all

⁷⁴ See <u>http://www.hcicolombo.org/page/display/170</u>

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people living in the country". Growth and infrastructure development in the richer Western Province where almost half of the national GDP is accounted for, contrasts with progress in the North and the East.

Whilst Government has committed to undertake large social permanent housing programmes nationwide, low-cost housing reconstruction in the North and East remains mainly dependant on ODA and diaspora remittances. Despite international efforts, ODA will not cover the gap in housing needs on a "house-for-a-house" basis estimated for 2015 to remain between 60,000 and 100,000 in the North only. UN-Habitat guesses that another 20,000 houses are needed in the Eastern District of Batticaloa. Community-building, livelihood development and access to basic social infrastructure for the poorest in rural areas remain a crucial developmental challenge requiring local sustainable solutions.

Current situation in the reconstruction sector

Large-scale infrastructure (e.g. national roads and energy supply network) are quickly spreading in the South West and steadily reaching the North and East. Housing reconstruction for IDPs has also been determined as top priority for Government but advances are yet to materialise. The wide-spread location of returnee villages throughout rural areas does not make it easier. Returnee immigration, such as many among the 50,000 Sri Lankan refugees in India, puts pressure on land resources. There are concerns over instances of interventionism in land dispute resolutions and the number of landless remains a serious challenge to be addressed. Whilst beneficiary selection has been managed with scoring systems accounting for vulnerability, the rise of political interventions and favouritism in allocations to particular communities needs to be carefully monitored.

The recent elections of 21 September Northern, Central and North-West provinces have resulted in a representational victory of Tamil communities winning 30 out of 36 seats in the North. The practical implications of this are yet to be seen.

Whilst ODA can claim humanitarian successes on many fronts in conflict-affected Sri Lanka, the combination of economic devastation caused by armed conflict with an accrued form of donor-dependency have not helped towards the creation of a local and reliable construction market nor of the industrial or entrepreneurial fabric necessary to supply low-cost housing in the North and East. Implementing Partners involved in reconstruction have even struggled attract labour to the construction sector. In addition, construction resources (labour and materials) inflation has led to prohibitive costs for individuals left without assistance. The average size of construction contractors remains small and their reliability low as compared to a more competitive and functional market in the South and West.

The EU-funded 'Aid to Uprooted People' housing programmes in Sri Lanka

The post-tsunami emergency context of 2005 led the European Commission to undertake major commitments to support social-infrastructure and livelihood projects. Housing reconstruction, in particular, has been financed under the EU's regional facility called **'Aid to Uprooted People'** (AUP).

The first two AUP programmes for housing reconstruction in Sri Lanka contributed with EUR 6,000,000 in 2005 and EUR 10,000,000 in 2006 to the **'North East Reconstruction Programme' (NEHRP)** led by the World Bank and Government. By that stage, the **'Home Owner Driven'** approach had already been consolidated as the main implementation approach. This programme set out clear standards⁷⁵ for housing construction partly as a reaction to the plethora of spontaneous housing projects that had emerged from international solidarity response to the tsunami. Whilst the respect of these standards are a condition *sine qua non* for implementation, a critical analysis of the same in view of pointing at ways to upgrading them are necessary particularly in view of accommodating more flexibly the remaining housing needs.

⁷⁵ An important document to be reviewed: 'Technical Guideline for Owner-driven housing construction strategy-North East Housing Reconstruction Programme' prepared by Eng. A. E. R. Suresh Miranda.

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Figure 1 NEHRP permanent house next to transitional shelter, Ampara District, 2007

Figure 2 Woman-headed household beneficiaries of NEHRP in Ampara District, 2007

In 2008 the EU committed an additional EUR 12,000,000 to housing reconstruction implemented by INGOs **ASB** (EUR 10.1M) and supporting flanking measures by **ZOA** (EUR 1.9M) to meet the needs of Internally Displaced People (IDPs) in Vavunya District, namely around the refugee camp Menik Farm. The housing programme completed in mid-2013 has led to the reconstruction of 2,794 (accommodating 11,473 individuals) under the "Home Owner-Driven" approach, 5,514 beneficiaries improved their livelihoods thanks to additional capacity building measures, 455 beneficiaries improved their capabilities in terms of construction processes and 31 brick producers are making a living out of it.



Figure 2 Exterior of a completed house built under ASB guidance in Vavuniya, 2012

The programmes to be evaluated



Figure 3 Subsequent veranda extension financed and built by owners, 2012

In 2010 the EU allocated another EUR 12,000,000 to the 'Support to Conflict Affected People through Housing' programme (referred to as AUP-2010 or UN-Habitat housing Phase-I) in the North⁷⁶ in collaboration with Australian Aid (AusAID/DFAT), and Swiss Development Cooperation (SDC) implemented by UN-Habitat as well as SDC. With a total joint provision of EUR 15,958,000 this programme has already led to the full reconstruction of 2,830 houses and of 1,929 repairs (totalling 4,759 families), 3,111 beneficiaries assisted in resolving land tenure issues. AusAID/DFAT has placed additional EUR 1.4 million, which remain outside the Contribution Agreement contract, to build an additional 248 full houses.

⁷⁶ See <u>http://www.unhabitat.lk/project7a.html</u>

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Figure 4 EU-funded permanent house being extended by owners, Mussali village Mannar, 2013



Figure 5 House with veranda made of former temporary shelter tin sheets in Kilinochchi, 2012

Technical assistance and guidance for reconstruction is provided to beneficiaries by field-based UN-Habitat and SDC teams. Vulnerable groups such as female-headed households, elderly and disabled persons are given priority assistance in order to ensure their safety and welfare. Due to destruction and loss of documents during the conflict, many families have difficulty in proving their ownership of land and it is anticipated that approx. 2,400 families will benefit from assistance to establish security of tenure through the project.

Finally, in 2012 the EU and the same donor partners decided to replicate the previous programme⁷⁷ this time called **'Improving Living Conditions in Returnee Areas of Sri Lanka through Housing' (AUP-2012, known also as UN-Habitat Housing Phase-II)** with another EUR 12,000,000. With the contributions of AusAID/DFAT and SDC the total provision is of EUR 15,294,700 in view of attending more than 100 villages in the four target districts including this time a target of 1,000 households in Batticaloa in the East. The target is the full reconstruction of 3,000 fully damaged houses, and the major repair of approximately 1,000 damaged ones. Through a "Home Owner Driven" approach, it seeks to empower the beneficiary families to take charge of their own recovery process. Additional AusAID/DFAT funding is being contractually integrated with the EU-UN-Habitat Contribution Agreement.

2. DESCRIPTION OF THE ASSIGNMENT

Global objective

Empower key stakeholders involved in EU-funded housing reconstruction programmes in Sri Lanka with knowledge or skills identified through programme evaluations necessary to undertake well-informed decisions, corrective measures or complementary activities to better attain EU development cooperation objectives.

> Specific objectives

- **1.** Identify relevant areas for potential improvement as well as examples of good practice in the implementation and design of the programmes concerned;
- 2. Disseminate the relevant findings in the form of practical and feasible recommendations;
- **3.** Mainstream, to the relevant stakeholders, practical methods, skills or approaches to follow up on the recommendations.

Requested services, including suggested methodology

Note: as part of the tender, the Consultant is expected to **submit a concise methodology (max five pages)** <u>including an indicative description of the performance and impact evaluation surveys (max three pages)</u>. Evaluation methods will be reviewed at the inception phase of each mission and consolidated with the Contracting Authority prior to commencing the field activities. These are the indicative services and evaluation methods required:

⁷⁷ See <u>http://www.unhabitat.lk/project14.html</u>

1. 'Performance' and 'Impact Evaluations':

First of all, throughout the exercise, the evaluators are expected to **check on the compliance of beneficiaries selected with respect to the relevant eligibility criteria** set out in coordination with the Presidential Task Force (PTF). Please note that Phase-I and Phase-II differ in so far as the first was not subjected to scoring.

Then, 'performance evaluations' need to account for the methods described by DEVCO and available

on-line⁷⁸. The following evaluation criteria⁷⁹ correspond to the traditional practice of evaluation of development aid formalised by the OECD-DAC (the first five criteria), and to the specific EC requirements (the last two criteria).

Relevance

• Extent to which the objectives of the development intervention are consistent with beneficiaries' requirements, country needs, global priorities and partners' and EC's policies.

Effectiveness

• Extent to which the development intervention's objectives were achieved, or are expected to be achieved, taking into account their relative importance.

Efficiency

• Extent to which the outputs and/or desired effects have been achieved with the lowest possible use of resources/inputs (funds, expertise, time, administrative costs, etc.).

Sustainability

• Extent to which the benefits from the development intervention continue after termination of the external intervention, or the probability that they continue in the long-term in a way that is resilient to risks.

Impact

• Positive and negative, primary and secondary long-term effects produced by a development intervention, directly or indirectly, intended or unintended.

Coherence

• Extent to which activities undertaken allow the European Commission to achieve its development policy objectives without internal contradiction or without contradiction with other Community policies. Extent to which they complement partner country's policies and other donors' interventions.

Community value added

• Extent to which the project/programme adds benefits to what would have resulted from Member States' interventions in the same context.

The **'impact evaluation'** component is to develop on the 'impact' component of the 'performance evaluation' and is to be addressed through randomised assessments as further specified below:

a. Final Evaluation of the AUP-2010 programme (Phase-I)

The programme was subject of a Mid-Term Evaluation in 2012 and hence the **'performance evaluation'** of the Implementing Partners *vis-à-vis* the recommendations therein will have to be thoroughly assessed. The Consultants are invited to critically question those recommendations and add theirs as necessary.

The Consultant is expected to undertake extensive field data collection in view to undertake a meaningful **'impact evaluation'** addressing qualitatively and quantitatively the extent to which "positive and negative, primary and secondary long-term effects produced by a development intervention, directly or indirectly, intended or unintended". Namely, whether the living conditions and social cohesion of beneficiaries and hosting communities have actually been improved, should be addressed. This will involve both a qualitative enquiry as to "what is the good life for the beneficiaries" and contrast it with usual development indicators, as well as a more quantitative survey and analysis of the factual conditions of the household prior and following the programme.

For the purpose of the tender, a commitment to survey **at least 100 beneficiary households** of AUP-2010 is expected. The more households the tender can commit to survey the more convincing it will be for the Contracting Authority when selecting the winning tender. The Consultant might

⁷⁹ See page 27 of the 'Guidelines for project and programme evaluation' available at <u>http://ec.europa.eu/europeaid/evaluation/methodology/examples/guide3 en.pdf</u>

⁷⁸ See <u>http://ec.europa.eu/europeaid/how/evaluation/methodology/index_en.htm</u>

consider **subcontracting data collection** in view to increase the sample size. In addition, a statistically relevant number of non-beneficiaries should be documented for comparison. Please note, that in the absence of a baseline survey (implementation started in 2010), the Consultant is to find best possible relevant elements of comparison with non-beneficiaries (e.g.: households under equivalent original circumstances) in order to appraise the incidence of the Implementing Partners' work (e.g. households could be grouped by typologies and then equivalent non-beneficiary households associated to each typological group). Emphasis on gender issues will be considered important. Each household surveyed needs to be photographed and geo-referenced. A map and database with the geo-coordinates and illustrations of each household should be annexed to the report.

The recommendations that might arise from the findings will be directed towards the replica Phase-II (e.g.: ways of overcoming shortcomings which could compromise the intended results, ways of furthering the environmental or cost-efficiency of construction, testing improvements in community-building processes, needs for better mainstreaming gender issues, potential adjustments to eligibility matrix, etc...).

b. Evaluation of 'Improving Living Conditions in Returnee Areas of Sri Lanka through Housing' programme (AUP-2012 housing, Phase-II):

i. Mid-Term Evaluation (MTE)

The first field mission being held in early 2014 many beneficiaries would not have started construction, offering the Consultant the opportunity to collect actual **baseline data**. A sample of **200 beneficiary houses should be surveyed** in view of completing the '**impact evaluation**' for AUP-2012 in the later final evaluation report. As above, this part might benefit from subcontracting some data collection in view of reaching more households. Each household surveyed needs to be photographed and referenced. A database with the geo coordinates and illustrations of each household should be annexed to the report.

A second field mission in year 2 should allow the Consultant to observe progress and produce the Mid-Term-Evaluation. This Mid-Term-Evaluation will be the last chance for the Consultant to really influence the Implementing Partners' work. Hence, recommendations should be prioritised at this stage.

ii. Final Evaluation

This phase will be more about synthesis and pointing at policy recommendations (including to Sri Lankan authorities) in view of addressing housing reconstruction challenges. It will be built on all data collected, all analytical work and should assess whether recommendations have been followed and, if so, whether they have led to improvements. If the EU is at that stage in the process of contracting or implementing an additional housing programme, the recommendations should be aimed to improve that new programme.

The AUP-2012 housing programme will, in principle, conclude on 30 June 2015. Again, UN-Habitat and SDC will have six months to submit the final report. Hence, fieldwork should start in the third quarter of that year (might have to be anticipated should UN-Habitat close down offices) such that the Consultant can share preliminary findings prior to the submission of the Implementing Partners' Final Report. The last quarters of the evaluation contract should allow for revisions of the Final Evaluation Report on the basis of donors' comments.

2. Build stakeholders capacity to improve programmes' impact

Under this component it is expected that the Consultant makes sure that evaluation recommendations reach out to the intended targets and that they are duly informed as to how to undertake the corresponding remedial or additional actions. For the purpose of tendering, the Consultant is expected to commit to organising at least three workshop events (one during each mission) in Colombo or elsewhere in a relevant District of Sri Lanka. Each should be estimated with an input of least 4 mandays. The Consultant will cover the running expenses as reimbursable costs. In the tender, a one page proposal of possible capacity building sessions should be presented based on the expertise of the experts. Indicatively these could concern:

- 1. Manageable social research methods for needs assessment of rural livelihoods;
- 2. How to measure 'impact' and development indicators in rural context: 'impact evaluations' and randomised trials;

- 3. On mainstreaming beneficiary acceptance of alternative low-cost and environmentally-friendly construction methods (e.g.: Stabilised compressed Earth Block construction, filler-slab, rat-trap bond, soil-cement, etc...);
- 4. Participatory low-cost housing design and designing for better incremental growth;
- 5. Best practices in 'Community Action Planning' relevant for Village Reconstruction Committees;
- 6. Promoting entrepreneurship for small construction service providers;
- 7. Identifying potential improvements in the NEHRP technical guidelines for owner driven housing construction;
- 8. Village Reconstruction Committee management: including better gender mainstreaming.
- 9. Etc...

Concerning the target stakeholders:

a. Beneficiaries

The Consultant is not encouraged to directly interfere with beneficiaries beyond data collection, surveys and interviews. However, it is expected that recommendations be complemented with descriptions of plausible actions for the Implementing Partners to induce the recommended change. Accordingly, it is expected from the Consultant to assist Implementing Partners in punctually running or devising focused capacity building approaches or sessions (e.g.: drafting a relevant training strategy or running a particular session on sensitisation about the role of women in Community Reconstruction Committees, or on how to reduce material wastage in construction).

b. Local Authorities

The Consultant should assess the role of Local Authorities (Division Secretariats) particularly concerning the process of identification of needs, beneficiary selection to the delivery of assistance. If the Consultant concludes that a particular message should be conveyed to a Local Authority, again, it is not expected that they establish a bilateral dialogue with them but it will be positively valued that the Implementing Partners are assisted strategically in getting the relevant message, data, knowledge or skills across.

c. Implementing Partners

The Consultant should undertake capacity building sessions with key officers of Implementing Partners (UN-Habitat and SDC), beyond the mere debriefing of findings and recommendations. As indicated above these could include workshops or lectures on how to further develop the scope of alternative low-cost or environmentally sound construction materials, or case-studies illustrating how to improve social research methods, or data collection on needs, etc... Participation of the Consultant to conferences on the programme organised by the Implementing Partners is required.

d. Donors

Finally, donors could also be subject to more than debriefing. Beyond evaluation recommendations they could exchange experiences on state of the art methods for improving programme design and undertaking developmental needs assessments.

3. Identification of AUP-2014 housing programme (should such programme be decided)

Subject to the pending Implementing Decision of the European Commission on the programming cycle for 2014-2020 concerning the Asia Regional DCI Programme, the Consultant might be requested to assist the EU-Delegation in drafting the Identification Documents for an additional 'Aid to Uprooted People' housing programme for Sri Lanka (AUP-2014 or AUP-2015). *A priori* (subject to recommendation) the intention would be to keeping up the inertia of "Home-Owner Driven" reconstruction whilst ensuring a smooth transition from donor dependency in housing reconstruction to local self-reliance by promoting the sustainability of local service providers.

The Consultant should tentatively allocate **12 man-days for this purpose**. Should this component not be required, then the man-days will be reallocated to the other expected services.

Required outputs

 Each evaluation is expected to result eventually in state-of-the-art publishable final report that will be disseminated to the public at large. Hence, it is requested to distinguish 'progress reports' (of administrative nature) from the 'evaluation reports'. Each 'evaluation report' will comprise of three parts described in <u>Section 5</u> below. The Contracting Authority will place more importance on quality and readability than on quantity of pages produced. All additional information should be covered in annexes, each presented with the same high standards as the body text.

- 2. The capacity building dimension should materialise in the form of **workshops** as described above and **compilations of the corresponding teaching material** should be included in the form of annexes to the evaluation reports or as separate reports should it be considered more appropriate.
- **3.** The Identification of AUP-2014 housing programme will require assistance in the production of a **short indicative document**. Specification will be defined as and when necessary.
- **4. PowerPoint presentations** of the drafts and final reports for debriefing and discussion purposes are expected as necessary.

3. EXPERTS PROFILE OR EXPERTISE

> Number of requested experts per category and number of man-days per expert

Three (3) experts out of which at least one (1) Senior expert for sixty-two (62) man days and two (2) junior for sixty-six (66) man days each.

Profile or expertise required (education, experience, references and category as appropriate)

	<u> </u>	xpe	•	Requirement
Qualifications and skills	1	2	3	
-Development housing specialist or development economist (or equivalent)	-	-	5	At least one expert.
with authoritative credentials/qualifications in social research methods applied				This expert should
to development contexts and with capacity to undertake quantitative analysis.				preferably be the
······································				Team Leader.
-Architect or civil engineer (or equivalent) with authoritative				At least one expert
credentials/qualifications in low-cost construction, alternative construction				•
methods, environmental design and participatory processes.				
-Humanitarian/development/community building/data analyst specialist with				Optional
credentials from any background relevant to the assignment e.g.: rural				•
development, sociology or anthropology of development, humanitarian action,				
emergency, climate change, risk-reduction, etc)				
-Relevant academic qualifications or professional accreditations (e.g.: Post-				will be positively
graduate specialisations, Masters, PhD, Post-doc, fellowship, lectureships,				considered
professorships, LEAD, BREAM, FIDIC, PMI, Prince 2, etc) in issues relevant to				
low-cost participatory housing reconstruction in development context.				
General professional experience				
-10 years of experience in addressing international development through				At least one including
project management or research.				the Team Leader
-relevant experience in evaluation or studies services for international donors;				At least one expert
-practical/operations project management experience in developing contexts;				At least one expert
-relevant experience in development cooperation programme evaluation.				At least one expert
-relevant experience in undertaking large field research projects				At least one expert
-international publications concerning issues relevant to the assignment;				Advantage
-extensive experience in consultancy services for ODA donors				Advantage
Specific professional experience				
-directing quantitative analysis research in development contexts;				At least one expert
-undertaking qualitative research on social cohesion/living conditions in				At least one expert
development contexts or work on development indicators;				
-field data collection with rural communities in developing contexts;				At least one expert
-in undertaking impact evaluations (randomised).				At least one expert
-in low-cost construction management/design/research involving alternative				At least one expert
construction materials;				
-in social or post-emergency housing, participatory planning or construction				At least one expert
processes, development planning, social infrastructure in developing contexts;				
-participatory design/community building in post-emergency context;				At least one expert
 -capacity building of stakeholders of development projects; 				At least one expert
-in data collection and processing;				At least one expert
-Gender issues mainstreaming in development;				Advantage
 -environmental sustainability management/design/consultancy; 				Advantage
-extensive relevant publications record namely on issues relevant to the				Advantage
challenges faced by Sri Lankan IDPs;				
-practical or research experience in the region.				Advantage

Working languages

English will be the <u>main working language</u> vis-à-vis the Contracting Authority and Implementing Partners. However, **Tamil** will be <u>essential for fieldwork</u> namely to interact with most beneficiaries and some Local Authorities. The Consultant will have to make arrangements for a high-standard **Tamil - English** translation service for the experts. **Sinhala** will be necessary for some beneficiary communities and Local Authorities.

4. LOCATION AND DURATION

Starting period

The indicative start of the assignment is February 2014.

- Foreseen finishing period or duration The duration of the assignment is 27 months from the actual date of commencement.
- Planning

A proposed allocation of man-days will be presented by the tender with the methodology. Then, it will be agreed upon with Contracting Authority prior to every mission. Below is an indicative timetable:

		Yea	ar 1			Ye	ear 2		Year 3
Result	Term 1	Term 2	Term 3	Term 4	Term 1	Term 2	Term 3	Term 4	Term 1
1.a.	FielddataDatacollectionprocessingprocessing(min100andandhouseholdsreportingreporting+non-(field/home(home)beneficiarie)s)		Completing evaluation report (home)						
1.b.	Field Baseline data collection (min 200 households)				collection (field)	Processing and reporting (home)			
1.c.							Data collection (field)	0	Processing and reporting
2.	Workshop 1 (field)				Workshops 2 (field)		Workshops 3 (field)		
3.	TC								

Locations of assignment

The Consultant shall undertake a minimum of **three missions to Sri Lanka** involving the full-time dedication of the three experts. That requires a <u>minimum</u> of **120 man-working days** in Sri Lanka (including travel). The rest of the time the Consultant is allowed to work from home.

Villages involving beneficiaries of AUP-2010 and AUP-2012 housing programmes include the District of Kilinochchi, Mullaitivu, Vavuniya, Mannar in the Northern Province and Batticaloa District in the Eastern Province.

5. REPORTING

Content

There are two main categories of reports:

a. Progress reports (essentially of administrative nature)

Very succinct (max 10 pages) description of activities undertaken and estimated achievements mainly to provide an overview of progress in view to substantiating payment requests. They should include time-sheets, lists of outputs, budgets and indicative forecast of activities.

b. Evaluation reports (of technical nature)

The final evaluation reports are primarily produced for donors and Implementing Agencies but they should be publishable and comprehensible for other organisations undertaking housing

reconstruction in Sri Lanka and the public at large. Hence, it is expected that they be produced as state of the art documents both in terms of content quality as well as presentation.

The text of the report should be properly referenced (comparable but not necessarily as densely referenced as academic standards) and illustrated with maps, graphs and tables; a geo-referenced map and corresponding data tables of the surveyed households is required (to be attached as Annex).

Each evaluation report will be consolidated as chronologically as follows:

- 1. Evaluation methods consolidation report (of maximum 10 pages) at the latest after 5 days from the start of the Country Missions. In the report the Consultant will include updated evaluation methods on the basis of the latest events, findings or requirements of the Contracting Authority. It should also include a clear work programme of foreseen activities and updated strategies;
- 2. Draft final report (of maximum 30 pages excluding annexes). Besides answering the evaluation questions, the draft final report should also synthesise all findings and conclusions into an overall assessment of the project and will detail the comments received from the stakeholders. The report should be presented short after the field missions and prior to the submission of the Final Report by the Implementing Partner.
- **4. Final report** (of maximum 30 pages excluding annexes) with the same specifications as mentioned above, incorporating any comments received from the concerned parties on the draft report, to be presented within 20 days of the receipt of these comments.

The reports should include a **preamble** (context of the evaluation assignment), an **executive summary** (max 1.5 pages with the very key recommendations and findings), the 'performance evaluation' and 'impact evaluation' studies (including methodology), following the above mentioned points a series of 'recommendations' and 'conclusions'. The annexes should include the questionnaires, surveys, additional maps (including geo-referencing data) and illustrations, technical annexes (including construction drawings), the capacity building material, etc...

Each operational recommendation should lead to a clear description of how it could be implemented. When appropriate, the recommendation could be the subject of a capacity building workshop. The corresponding training material should be included as an annex.

Language

English

Submission/comments timing

a. Progress reports:

Two progress reports will be submitted with each payment request following the approval of the corresponding due outputs. One will be the 'Interim Progress Report' and the other the 'Final Progress Report'.

b. Evaluation reports:

For 1.a. Final Evaluation of the AUP-2010 programme

The implementation period of the 'Support to Conflict Affected People through Housing' programme is expected to end by 30 March 2014 and the corresponding Final Report should be submitted within 6 months by Implementing Partners. The evaluation of this programme should start before implementation end and should be completed after the submission of the final report from the Implementing Partners.

- Methods consolidation report: at the latest 5 days from the start of the country mission.

-Draft final report is indicatively expected to be submitted by June 2014 such that the Implementing Partners can take due consideration of the preliminary observations prior to completing their final report. The final draft report will be expected by October such that the Consultants will have seen UN-Habitat's Final report.

-Final report: expected by end of third Quarter of 2014 following the submission of the final report from the Implementing Partners and comments on the draft.

For 1.b Evaluation of AUP-2012 housing programme (Phase-II):

i. Mid-Term Evaluation (MTE)

- Methods consolidation report at the latest 5 days from the start of the second mission.

- -Draft final report should be indicatively submitted during the second quarter of year two of the evaluation assignment.
- -Final report: during the third quarter of year two of the evaluation assignment.

ii. Final Evaluation

- Methods consolidation report after 5 days from the start of the third country mission.
- -**Draft final report** should be indicatively submitted during the third or fourth quarter of year two of the evaluation assignment.
- -Final report: at the latest by the first quarter of year three of the evaluation assignment.

> Number of report(s) copies

Each draft-final and final evaluation report should be submitted in **5** colour copies, printed back to front and should comprise ideally of no more than 30 pages (excluding annexes).

The Consultant is expected to provide soft copies as requested by the Contracting Authority. Each printed copy should include a DVD with all the corresponding soft versions of the report.

6. ADMINISTRATIVE INFORMATION

Interviews if necessary indicating for which experts/position

The Team Leader and the architect/civil engineer might be interviewed by telephone or videoconference if deemed necessary by the Contracting Authority.

> Other authorised items to foresee under 'Reimbursable'

International travel costs, per diems and services such as interpretation, translation, data collection, rental of equipment for sampling or to perform laboratory tests, the organisation of workshops (consider at least EUR 3,000 per workshop for the purpose of tendering) can be allocated to the 'reimbursable' budget allocation. Note that all local travel costs are to be covered by the *per diem*.

> Operational conditionality for intermediary payment if any

The intermediary payment is conditioned to the approval of the

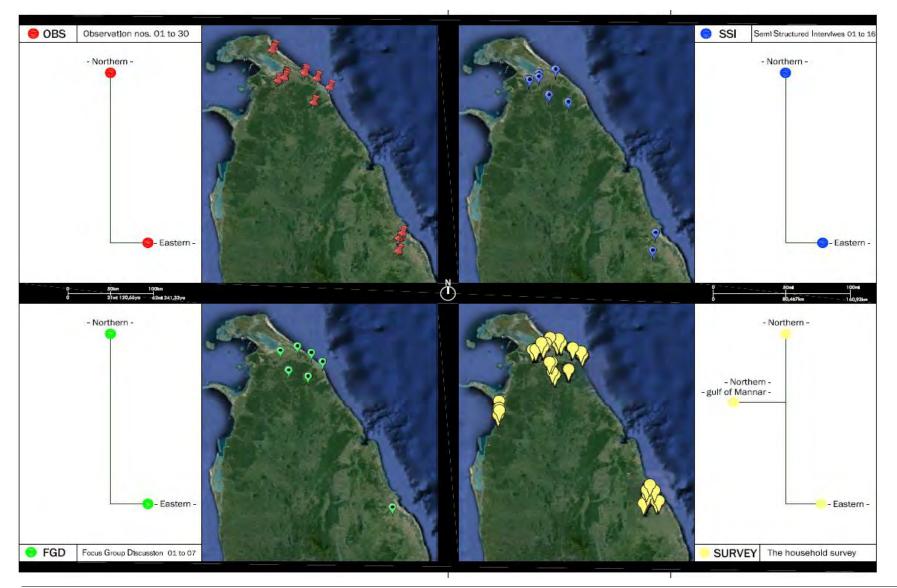
> Tax arrangements

N/A

ANNEX 2 – ITINERARY

Month	Dav	Place	Description
wonen	01	Colombo	Team members' arrival at Colombo airport with different schedules. Taxing to Colombo hotel. Team
	•1	Colonibo	meeting (preparation for EUD meeting)
	02	Colombo	Meeting with Task Manager at EU Delegation. Meeting with UNH and SDC representatives at UN Office
	03	Colombo	Interview with SDC, NBRO. ICTAD and UNH representatives in separate SSI. Meeting with HCI
			representative
	04	Colombo /	Meeting with ZOA staff members. Car rental; Team moves to Anurhadapura en route to Jaffna. Survey
	-		preparation meeting.
	05		Travel to Kilinochchi; meeting with Survey team + SDC T.Os. Site visiting and Pilot Survey in Kilinochchi
			surroundings (soldiers stop Team's activities). Travel to Jaffna.
	06		Meeting with SDC, UNH and Survey team representatives.
	07		Meeting with District Secretary. Government Agent, Mullaitivu, Mr. Nagalingam Vethanayahan.
	08		Meeting with UN-Habitat Staff Kilinochchi. Meeting with UN-Habitat Staff Mullaitivu. Interviewing with
			Ms. K. Balathas, Gender and Environment Associate, Mr. Rahmathullah, Monitoring & Reporting Officer.
	09		Selection of villages (GNs) and respondents in each district for questionnaire survey. Meeting with SDC
			Technical Staff Jaffna. SSI at Karaichchi GN division and UN-Habitat staff presentations.
			Methodology Completion Report drafted and sent to STEM-VCR.
	10	Jaffna	Interviewing with SDC partner NGOs: KKM, Terre des Hommes, SAH, VDF, and Ms. D. Mahandran,
			National Project Officer, SDC (Jaffna). Interview , Mr. N. Vijayakumar (UNDP)
			Meeting with GS&MB, NHDA, Suppliers. SSI at three construction material suppliers, Senior Engineer
			PTK Mullaitivu and FGD with VRC Iranapalai Women
	11		Interviewing with Government Agent, Kilinochchi. Interview with Mr. Hameed, UNH. Meeting with UNH
4			Project Office staff; and GA+Director Planning Kilinochchi; Meeting with UNH Land Tenure Specialist.
-			Workshop logistical organisation.
0	12		Focus Group Discussions, Vivekanandanagar & Uthayanagar West (Kilinochchi). Workshop organisation
5			and site visiting (Two NPOs). Case Studies - three beneficiaries
	13		Reviewing FDG, SSI and NPO outcomes. Workshop lectures preparation.
8	14		Workshop preparation
ш	15		Focus Group Discussions, Akkarayankulam & Mayalapuram (Kilinochchi); Mr. Jaime Royo-Olid (EUD)
			observed a group discussion. Site visiting (Six NPOs); EUD Task Manager observed two NPOs. Case
Β			Studies – Five beneficiaries.
Σ	16	Jaffna / Kilinochchi	Workshop organisation and site visiting (Four NPOs). Case Studies – three beneficiaries.
Ш	17	Jaffna / Kilinochchi	Workshop: Capacity building session (Evaluation Team; UNH staff; SDC staff; SDC partners staff; ZOA;
			GoSL agents; Moratuwa University lecturers).
H	18	Jaffna / Kilinochchi	Visiting SDC flanking measures; also Focus Group Discussions, Kilali (Kilinochchi) and Palampasi
P			(Mullaitivu). Interviewing with Mr. A. Khan, District Manager, UN-Habitat, Kilinochchi. Site visiting (Five
ш			NPOs) and Laboratory tests. FGD Palampasi; SSI/Case Studies two beneficiaries and one non-
S			beneficiary.
	19		Focus Group Discussion, Iranaipalai (Mullaitivu). Interviewing Mr. J. Jeyamaran, District Manager, UN-
		Trincomallee	Habitat, Mullaitivu. Site visiting (Three NPOs). Consolidating field information at UN-Habitat Kilinochchi;
			FGD with Olumadu VRC Mullaitivu. Travel to Trincomallee
	20	Trincomallee	Team Meeting - Debriefing session issues preparation
	21	Trincomallee /	Travel to Batticaloa
		Batticaloa	
	22	Batticaloa	Focus group discussion in Velikakandy, Batticaloa. Site visiting (Four NPOs). Case Studies – three
			beneficiaries. Team visits a sand quarry.
	23	Batticaloa	Interviewing with Habitat for Humanity, NAITA and Kallady Vocational Training Centre
			Site visiting (Six NPOs). FGD with VRC Veppavettuwan, Batticaloa
	24	Batticaloa/	Travel to Colombo.
		Colombo	
	25	Colombo	Team meeting. Debriefing preparation. Interviewing with Dr. Vagisha Gunasekara, CEPA.
			Debriefing at UNH premises (EUD Task Manager; UNH and SDC staff members; stakeholders)
	26	Colombo	Debriefing: EUD Task Manager and Head of Operations: AUP-2010 and AUP-2012. Separate session with
			EUD Task Manager: AUP-2014. Final Team Meeting. RS leaves Sri Lanka
	27	Colombo	MM leaves Sri Lanka
	28	-	-
	29	-	
Oct		-	

ANNEX 3 – THE HOUSEHOLD SURVEY – I



ANNEX 4 – THE HOUSEHOLD SURVEY - II

This Annex presents a synthesis of the household survey's results. It starts with an overview of how the respondents were distributed amongst the different AUP-2010 and AUP-2012 programmes and categories of household (e.g. female-headed or aged) and then explains some of the difficulties faced by the enumerators in carrying out their work. The data from the survey are then presented.

1 Distribution of Respondents

The household survey carried out for this evaluation used the sampling frame presented in Annex 13 of this report. This led to the following distribution of respondents to whom questionnaires were administered comprising beneficiaries and non-beneficiaries in AUP-2010 and beneficiaries in AUP-2012.

Table 1.1: Distribution of Respondents								
Respondents	Number							
AUP-2010 Beneficiaries	243							
AUP- 2010 Non Beneficiaries	98							
AUP- 2012 Beneficiaries	250							
Total	591							

It had been intended that there be 250 respondents from the AUP-2010 programme and 100 nonbeneficiaries. However, in some villages in Kilinochchi the beneficiaries to be surveyed were not available and alternative names were not provided⁸⁰. The survey team attempted to make up the numbers as they would have done for a quota sample but military security personal did not permit questioning of anyone not appearing on the list.

The following table shows the distribution of Beneficiary and non-Beneficiary respondents by District.

The survey sample was drawn up to ensure a representative sample of female-headed households, disabled and aged heads of household. Table 1.3 shows how the respondents fit in these categories. The table also shows how many respondents did not fall into any of these categories (i.e. the statistically 'normal' category).

	Table 1.2: Distribution of Respondents by District	
District	Programme and Type of Respondent (Beneficiary or Non- Beneficiary)	Number of Sample
Kilinochchi	AUP-2010 Beneficiaries	122
	AUP-2010 Non Beneficiaries	48
	AUP-2012 Beneficiaries	56
Mullaitivu	AUP-2010 Beneficiaries	102
	AUP-2010 Non Beneficiaries	43
	AUP-2012 Beneficiaries	17
Vavuniya	AUP-2010 Beneficiaries	10
	AUP-2010 Non Beneficiaries	4
	AUP-2012 Beneficiaries	0
Mannar	AUP-2010 Beneficiaries	9

⁸⁰ This was an oversight on the part of the evaluation team. In all other cases alternate names were provided in case a listed respondent was unavailable.

	Table 1.2: Distribution of	Respondents by District					
District		Respondent (Beneficiary eneficiary)	Number of Sample				
	AUP-2010 Non Beneficiar	ies	3				
	AUP-2012 Beneficiaries	IP-2012 Beneficiaries					
	AUP-2010 Beneficiaries		0				
Batticaloa	AUP-2010 Non Beneficiar	ies	0				
	AUP-2012 Beneficiaries	168					
Total			591				

There are two types of grant in the AUP programmes: one for the full rebuilding of a house (known as "Full House") and grants made for the repair of houses (known as "Repair Houses"). The sample design included both these categories as is shown in Table 1.4 below.

	Table 1.3: Number of Female, Aged and Disabled Headed Household Respondents (Beneficiaries and Non- Beneficiaries) and Respondents Belonging to None of These Categories amongst all AUP-2010 and AUP-2012 Respondents														
Programme and Type of Respondent	Female Headed	Aged	Female Headed and Aged	aded and Disabled		Female Headed and Disabled	Female Headed, Aged and Disabled	Not Female- Headed, Aged or Disabled							
AUP-010 (Beneficiaries)	47	22	1	16	1	2	1	153							
AUP-2010 (Non Beneficiaries)	7	9	0	3	0	1	0	78							
AUP-2012 (Beneficiaries)	61	15	1	15	1	1	0	156							
Percentage of all Respondents	19%	8%	0%	6%	0%	1%	0%	65%							

Figure 1.4: Respondents by Type of Housing Grant Received										
Programme	Full House	Repair House								
AUP-2010	156	87								
AUP-2012	175	75								
Total	331	162								

2 Constraints Encountered

2.1 Security Clearance and Delay

The project areas remain sensitive in terms of security and security personnel were present in all the villages in which the survey was carried out. At the start of the survey, the evaluation exercise had not been properly cleared by the relevant authorities. This resulted in the survey team being interrupted by the military and prevented from continuing its work. This happened while the pilot survey was being carried out. By the time adequate clearance was obtained, a week had passed. It was decide by the Team Leader that, in order not to lose any more time, the pilot would not be carried out any further than it had already been. This had some negative results on the survey. The fact that the piloting did not take place properly is reflected in some of the answers received from respondents. For example, in both AUP-2010 and AUP-2012 nearly every respondent reported that s/he had received training and that this had

been delivered in a formal training centre. This seems unlikely and probably results from respondents not having understood the question and/or what a formal training centre was. This type of misunderstanding is what a pilot survey is intended to correct.

Another effect of the delay was that some of the enumerators, who work only part time but were available for the planned survey period, became unavailable after a week. This led to the remaining enumerators having to bear the burden of additional work in a shortened time period. The consequences are to be found in answers to some questions where the enumerator should have spent more time eliciting clearer and more detailed responses to open-ended questions (see, for example, the explanations given by respondents for how they ranked their level of satisfaction).

2.2 GPS Photographs

The enumerators sometimes found difficulty in obtaining suitable geo-referenced photographs. They reported that for the camera to be properly identified by satellite they had to hold it pointing at the object for an extended period of time. This attracted the attention of security personnel who questioned whether the enumerators were filming rather than taking photographs. Video photography had, according to them, not been authorized. This took a lot of time but almost all the photographs were in any case obtained, which is a credit to the survey team.

What follows are the results of the survey.

AUP 2012 BASELINE (MID-TERM) SURVEY

BENEFICIARY HOUSEHOLDS	(Instruction to enumerator: if the grantee is unavailable, interview any senior household member who says they are familiar with the programme)					
District:	GN (name):					
Respondent number	AUP beneficiary code					
(survey code number)	Date of application					
Name of respondent	Date of acceptance					
Relationship of the respondent to the grantee (if different)	Type of housing assistance received (indic	ate which apply)				
	Full house	Repairs				
Does the respondent fall into any of these categories?						
Female headed household						
Aged (60 years and over)						
Disabled						
None of the above						

Questions

		Not at all								Greatly		
1	How much do you feel the provision of permanent housing in this project has improved your living conditions? (Instruction to enumerator: place this on a scale of 1- 10)		1 2.5%	2 0.0%	3 0.8%	4 4.1%	5 2.5%	6 7.4%	7 13.6%	8 16.5%	9 3.3%	10 48.1%
			0.4%	0.8%	0.4%	0.4%	0.0%	5.2%	4.4%	8.4%	22.0%	57.2%
			Not at all	4					\longrightarrow		Gr	eatly
	How much do you feel the provision of permanent	AUP-	1	2	3	4	5	6	7	8	Gr 9	eatly 10
2	How much do you feel the provision of permanent housing has improved your relationships with other members of the community you are living in?	AUP- 2010	1	2 0.0%	3 0.8%	4 4.6%	5 6.6%	6 9.5%	7 10.0%	8 6.6%		,

3	What would you say are the most important benefits you have obtained from this project?		Strained Neighbou Relation (Jealous)	ır s	ncomplete House	Secured house Assimilation i Society	n	ndent Life	Improved Neighbour Relations	Peaceful Life		Secured House	
		2010 AUP-	2.1%		4.5%	1.2%	2.	1%	11.5%			63.4%	
		2012	-		2.4%	0.8%		-	16.8%	35.69		42.8%	
			Not at all		<			_		_	Greatly		
4	How satisfied are you with the benefits you have received?	AUP- 2010	1 2.5%	2 0.8%	3 1.3%	4 1.7%	5 4.6%	6 4.6%	7	8 16.7%	9 7.5%	10 53.1%	
	(Instruction to enumerator: place this on a scale of 1- 10)	AUP- 2012	0.8%	0.8%	1.2%	0.8%	0.0%	0.8%	6.4%	9.2%	17.2%	61.6%	
5	Please explain response to 4.	AUP-	Unhappy	Inadequa Other Support	Money	Incomplete House	Protected from Natural Disasters	Good Supervision & Guidance		Repaired Perm House	Perm. House		
		2010	8.6%	1.6%	0.4%	-	2.5%	7.0%	0.4%	0.4%	76.1%	2.9%	
		AUP- 2012	1.2%	0.4%	1.6%	2.8%	-	2.0%	-	-	86.0%	6.0%	
6			Not at all	Ł						Greatly			
	How far do you feel that you have played a part in deciding how your house is designed and built?	AUP- 2010	1 1.7%	2 1.2%	3 0.8%	4 0.8%	5 5.8%	6 4.1%	7 6.2%	8 17.8%	9 8.7%	10 52.9%	
	(Instruction to enumerator: place this on a scale of 1- 10)	AUP- 2012	0.8%	0.8%	0.8%	1.2%	3.2%	6.0%	9.6%	3.2%	4.8%		
7	Please explain (Instruction to enumerator: prompt for answer to why they rated their participation as low, medium or high)	AUP- 2010	Plan not sho our accept 2.5%	wn for	Dur concerns disregarded 0.8%	Completed w our involvem 39.5%	ent aspects and v invol	struction as desired vith our vement .9%	All aspects as desired 22.5%	Plan sho accept 27.5	ted	N/A/Don't know	

		AUP- 2012	0.4%		0.4%	3.6%	0.4%	3.6%	88.0%	3.2%
8	Do you or any of your household work together with other members of the community in improving your house or theirs?		YES 40.3%		NO 59.7%					
		AUP- 2012	85.6%		14.0%				-	1
	If YES, please explain		Assisted in the Process		Assisted in the purchasing of materials	Assisted Neighbours' Cost	Labour Assistance	N/A		
9	(Instruction to enumerator: ask who is doing what with whom)		22.2%		-	7.0%	10.7%	60.1%		
			16.4%		0.8%	-	68.0%	14.8%		
	Has anybody in this household received any training as part of the project?		YES		NO					
10	(Instruction to enumerator : prompt for formal construction training or intensive on-site training in the		77.0%		22.6%					
	community)	2012	90.8%		8.0%					
	If so, whom?	AUP-	HH Head		Spouse	Son	Other Member	N/A		
11	(Instruction to enumerator: ask for relationship to	2010	69.1%		1.6%	4.1%	2.1%	23%	_	
	respondent)	AUP- 2012	77.6%		1.6%	11.6%	-	9.2%		
	Which type of training? (formal construction training		Formal Con Training		Onsite Training	N/A				
12	OR on-site training in the community OR other type of training- to be specified)	AUP- 2010	63.4%		12.8%	23.8%				
	(Instruction to enumerator: check each type of training for each person mentioned in previous question)	AUP- 2012	87.2%		3.6%	9.2%				
13	Since completing the training have they used it to get a job? (Instruction to enumerator: check ÿes" or "no" for	AUP- 2010	YES 3.7%	NO 93.8%	,	N/A 2.5%				

	each person mentioned in previous question)	AUP- 2012	3.2%	94.4%		2.4%			
14	When did they get the job? (Instruction to enumerator: fill in month and year for each person mentioned as getting a job in previous	AUP- 2010	2011 0.8%		2012 2.5%	2014	N/A 96.7%		
	question)	AUP- 2012	0.4%		0.4%	2.4%	96.8%		
15	How long did they do that job? (Instruction to enumerator: fill in number of years and	AUP- 2010	4 years 0.8%		1 yea 2.5%	6 months -	4 months -	N/A 96.7%	
10	months for each person mentioned in previous question)	AUP- 2012	-		2.4%	0.4%	0.4%	96.8%	
16	Did you receive any kind of technical assistance or guidance to build this house? (Instruction to enumerator: if respondent doesn't	AUP- 2010	YES 93.4%		NO 5.8%	N/A 0.8%			
	seem to know, prompt by asking if they received house plans and monitoring visits by project staff)	AUP- 2012	96.8%		2.8%	0.4%			
17	If so, what was it?	AUP-	Continuo Supervisio		Continuous upervision & Advise	Quality Check	Technical Guidance	Roofing Techniques	
1/	(Instruction to enumerator: fill in type of technical assistance or guidance)	2010	18.5%		1.2%	13.2%	39.5%	19.3%	
		AUP- 2012	4.8%		0.4%	1.6%	16.8%	72.4	
18	How good do you think it was?	AUP- 2010	Poor 0.0%		Fair 5.3%	Good 25.9%	Very good 61.3%	N/A 7.4%	
10		AUP- 2012	0.4%		0.8%	28.8%	66.8%	3.2%	
19	Please explain your answer:	AUP- 2010	Continuou Supervisio		Technical Assistance	Community Consultation for Decisions	Don't Know	N/A	

			13.2%	67.9%	4.1%	2.1%	12.8%		
		AUP- 2012	2.4%	87.2%	-	-	10.4%		
		AUP-	YES	NO	N/A				
20	Apart from housing and training, has the project	2010	46.9%	51.9%	1.2%				
20	provided you with any other support?	AUP- 2012	83.6%	16.0%	0.4%				
		AUP-	Toilet	Other	Livelihood	N/A			
21	(Instruction to enumerator: prompt for agricultural, livelihoods support or support in obtaining security of	2010	46.1%	0.4%	-	53.5%			
	land title).	AUP- 2012	62.8%	-	17.6%	19.6%			
			Poor	Fair	Good	Very good	N/A		
22	How good do you think it was?	AUP- 2010	0.0%	1.6%	11.9%	33.7%	52.7%		
		AUP- 2012	0.8%	1.6%	25.6%	55.6%	16.4%		
			Useful	Sanitation Improvement	Secured Toilet	N/A			
23	Please explain your answer.	AUP- 2010	0.4%	42.0%	3.3%	54.3%			
		AUP- 2012	11.2%	68.4%	2.8%	17.6%			
		AUP-	YES	NO	N/A				
24	Was there any other kind of support that you would have liked but you did not receive?	2010	72.8%	24.7%	2.5%				
		AUP- 2012	86.8%	12.4%	0.8%				
25	If so, what?	AUP- 2010	More Money	More Livelihood Assist	Employment Bala	nce Money Elect	ricity Well & W	ater Other	N/A

		AUP- 2012	52.3% 44.8%	8.2%		1.2%	- 2.0	-	4.9%	6	3.7%	3.3% 0.4%	26.3%
26	If you were asked what would you suggest to improve the project?	AUP- 2010	Housing with Livelihood 18.9%	Housing v Liveliho & more M 0.4%	od oney	More Mon 54.3%		Don't K 11.5		They	did well	Good enough if house completed	N/A
		AUP- 2012	28.4%	0.8%		43.2%		9.6%	%	2	.4%	10.4%	5.2%
27	Would you rather have stayed in the urban area where you were provisionally accommodated if you had received the same grant?	AUP- 2010	YES 8.2%	NO 88.1%	6	N/A 3.7%							
		AUP- 2012	2.0%	97.2%	6	0.8%							
28	Have you had to borrow money to build your house in the housing project?	AUP- 2010	YES 83.1%	NO 16.9%	6	N/A -							
		AUP- 2012	68.0%	31.6%	6	0.4%							
29	Has this caused you any problems?	AUP- 2010	YES 56.8%	NO 37.9%	6	N/A 5.3%							
		AUP- 2012	64.4%	15.6%	6	20.0%							
30	If so, which?	AUP- 2010	Unnecessary confli Household 0.4%		Lost	Pawned item 16.5%	S	Lost	Livelihood	d		to repay loan 37.9%	N/A 42.4%
		AUP- 2012	-			54.8%			6.0%			4.0%	35.2%

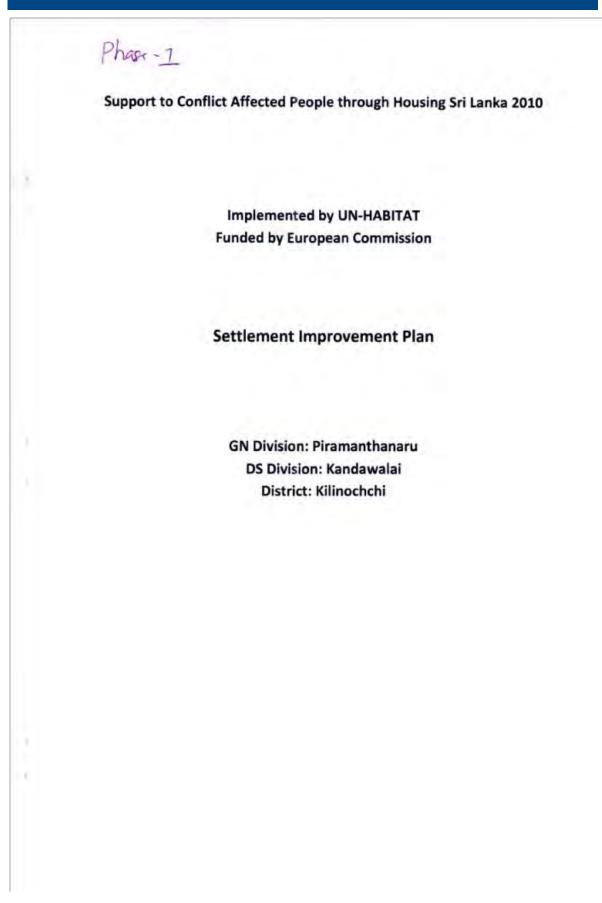
AUP 2010 FINAL EVALUATION

NON-BENEFICIARY HOUSEHOLDS	(Instruction to enumerator: if the applicant is unavailable, interview any senior household member who says they are familiar with the programme)
District:	GN (name):
Respondent number	AUP applicant code
(survey code number)	Date of application
Name of respondent	
Relationship of the respondent to the grant applicant (if different)	
Does the respondent fall into any of these categories?	
Female headed household	
Aged (60 years and over)	
Disabled	
None of the above	

AUP	-2010 FINAL EVALUATION				No	n-Ben	eficiary	House	eholds	;								
Surv	ey Questions																	
1	How did you find out about the (AUP) housing project?				Meet	nmunity ting wit GS		hbours		roject fficials	Activit	using :y in the lage	From UN-Ha Mobi	bitat's	Did Not	Know	N,	/A
	(Instruction to enumerator: ask respondent to explain where they found out about	it the A	AUP)		4	13%	:	8%		29%	2	!%	99	%	109	%	7	%
2	Was it easy to get more information about the project?				YE	-	NO											
					86.		12.2%											
3	Was it easy to apply for housing assistance?				79.		NO 19.4%											
4	If no, please explain (Instruction to enumerator: ask respondent to explain what was difficult about it)				The o	questi	on has t s questi	peen p					stead	of the	ose ans	wering	negat	tively
5	 Which documents did you have to produce when applying? (Instruction to enumerator: ask respondent to list the documents s/he had to produce when applying for housing assistance) 1. Land Deed 2. Land Deed + Living Certificate 3. Land Deed + Living Certificate + ID Copy 4. Land Deed + GN Recommendation 5 Land Deed + GN Recommendation + Family list 6. Land Deed + GN Recommendation + Family List 7. Land Deed + GN Recommendation + ID Copy 8.Land Deed + Family List 9.Land Deed + Family List + Living Certificate 10.Land Deed + Family List + ID Copy + Bank Book 11. Land Dee+ ID Copy 12. Land Deed+ GN Recommendation + ID Copy 13. Land Deed + Family List + ID Copy + Bank Book 14. GN Recommendation + Family List + ID Copy 15. Don't know 16. They did not ask 	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
	anything from us 17 . Not Answered	15.3	2.0	1.0	1.0	14.3	4.1	4.1	12.2	1.0	13.3	12.2	2.0	1.0	1.0	4.1	1.0	10.2
6	Was it clear to you why your application was unsuccessful?				YE 55.	-	NO 39.8%	N/2 5.1										
7	Do you think the decision was fair?				YE 39.		NO 59.2%	N/. 1.0										
8	If not, why not? (Instruction to enumerator: ask respondent to explain why s/he thought the decis	ion wa	ıs unfa	air)		•	on has l s questi						stead	of the	ose ans	wering	negat	tively
9	Are you aware of any procedure to appeal against the assessment of your application?				YE 85.		NO 13.3%		I/A .0%									

10	Do you use any of the (infrastructure) built by the AUP housing project?	YES 25.5%	NO 49.0%	N/. 25.5								
11	If so, which? (Instruction to enumerator: list which AUP-built infrastructure is used by respondent)	Community	-	Well	Othe		N/A					
	(instruction to enumerator. iist which AOP-built innastructure is used by respondency	18.49	%	1.0%	1.09	%	79.6%					
12	What contribution has it made to your living standards? (Instruction to enumerator: place this on a scale of 1-10)	No	ne		A little	2	A fair a	amount	Quite	a lot	-	much eed
		1	2	3		4	5	6	7	8	9	10
		2.0	11 .2 %	4.1	% 2	2.0%	8.2%	1.0%	7.1%	3.1%	0.0%	13.3%
13	Have you noticed any differences in the availability or cost of building materials or the quality of	YES	NO	N/.	A							
	contractors since the AUP project started?	30.6%	65.3%	4.1	%							
14	Please explain.	Construc Material Increas	Price	Construct Demand			N//	A				
	(Instruction to enumerator: ask respondent to explain any differences s/he has detected)	29.65	%	1.	0%		69.4	1%				
15	Do you or any of your household work together with other members of the community in improving your house or theirs?	YES	NO	N/.								
		24.5%	74.5%	1.0	%							
	Thank you for your time and cooperation.											

ANNEX 5 – EXAMPLE OF A SETTLEMENT IMPROVEMENT PLAN



Introduction to the workshop

Settlement Improvement Planning (SIP) Workshop for the community of Piramanthanaru in Kandavalai DS division was conducted on 4th December 2012 at multipurpose building in the settlement. Piramanthanaru is one of the adversely affected village in the district by the civil war prevailed over three decades. The resettled IDPs in the village are in the need of basic facilities for restarting their lives. Inhabitants in the settlement, representatives from RDS, WRDS and farmers organizations, were participated in the workshop. The workshop was facilitated by UN-Habitat Community Mobilization Assistant.

The workshop was conducted by adopting different methodologies for encouraging community to actively participate in the workshop. The participants worked together to identify the prevailing issues affecting their day to day life as well as social benefit, strategies to overcome those issues and planning for implementation. The participants were actively involved in the assigned task in the workshop.

At the end of the workshop the settlement improvement Plan was presented by the participants who provide the list of problems identified by the community, recommended solution and step-bystep actions necessary to implement the agreed plan to overcome such issues. The implementation of SIP is required several funds, technical support and advices from different stake holders, Non Governmental organizations and UN Organizations. The communities require facilitation from UN-Habitat to follow up and implement the plan.

Problems	Identified Solutions	Expected Action / demand	Committee in charge	Cooperation	Counterpart	Consid erable Period	Considerable Fund	Funding
Theme: 1 Infrastructu	re development							
1.1 Parents are facing several problems in	Repair the roof the existing temporary preschool building.	Approach NGO through AGA to get financial support for renovation	RDS	WRDS, GS,	INGOs, NGOs	Immed iately	INGOs, NGOs	
providing formal primary education to their children due to absence of permanent building for pre school	Constructing new building for the preschool with kinder garden facilities in order to provide better learning environment for children	Identify bare land in the settlement reserved for common amenities and approach potential organization through AGA for financial and technical support	RDS	WRDS,GS	INGOs, Economic Developme nt Ministry	Jan 2013	INGOs	
1.2 Lack of adequate basic facilities in the existing multipurpose building, causes inconvenience for the dwellers in using the building	Increasing its facilities by providing water and sanitation, Extending the area of the building by adding a verandah (Porch) in order to include maximum number of people during their gathering.	Get support from the community and NGOS for renovate existing toilet door, construct drinking water well in the building premises, construct verandah and parapet wall.	RDS	WRDs, GS, Farmers organization	Lions club, rotary club, NGOs	Decem ber to May 2013	INGOs, Civil society organiztions	

Settlement Improvement Plan – Piramanthanaru

1.3 Most of the roads in the village are damaged and it causes difficulties in daily transport	Renovation of identified roads with gravel through people process.	Request the AGA to link 'Food for work/ Cash for work' programme for the village which will encourage people's active participation in recovery from disaster.	RDS	GS, WRDS, Farmers organization, youth	UNDP, WFP, World vision	immed iately	INGOs, UN agencies, District secretariat
	Converting gravel road to concrete road and increase road network In the settlement. Establish proper drainage network too.	Approach NGOs and ministry of economic development through GA to Introduce community participating Road development programme to the village	RDS	GS, AGA	Pradhesiya shaba, RDA	2013	INGOS
1.4 Poor postal services are obtained by the people due to unavailability of sub post office in the settlement. As the result, inhabitants in	Distribute public alone monthly assistance (PAMA) to the elders through Social service officer in the settlement rather than inviting them to receive their payment at the post office located far away from the settlement. Distribute post through GN office.	Discuss with DS, SSO and GN for making arrangement to distribute post at the village through accepted reliable mechanism	RDS	WRDS, GN, Villagers	Divisional secretariat	Gover	Immediately
the settlement and adjoin villages are unable to receive timely mail services.	Appoint post-man in charge to the village Construct a sub post office in a central place which will provide access to timely postal services to the people from Piramanthanaru, Kallaru, Mayilvaganapuram, Kolunthupilavu and Punnaineeravi	Request ministry of postal services through AGA Appeal the ministry of postal services through AGA for establishment of sub post office in the settlement	RDS	GS, AGA, Politicians	Divisional secretariat	Gover	2013

Theme : 2 Housing Reco	onstruction							
2.3 240 families are without access to permanent houses.	Providing further assistance to resettle the families in temporary shelters	Identify the most needy families and link them with aid agencies for further assistances	RDS	Villagers, GN, WRDs	IOM, NRC,	Immed iately	NRC, IOM	No
	Providing financial assistance for the families to construct permanent house under owner driven housing programme.	Approach UN-HABITAT through GA or AGA for allocation of required number of houses under the Indian Housing programme	RDS	GN, AGA, Villagers	UN-Habitat,	Dec 2012	Indian High Commission, EC, AusAid, Arab Countries	No
Theme: 3 Health promo	otion and sustainable Environment D	evelopment						
3.1 Lack of maternal-child primary care center in the settlement and inadequate access to approach government hospital located in other areas. As the result , pregnant mothers and children	Conducting pre medical clinics twice in a month in the existing community hall. Conducting medical camp for general patients	Fix a date for the clinics every months and keep the multipurpose building reserved on those days, Request Health department to conduct mobile medical camp monthly basis , Organize eye clinic for visually impaired persons.	RDS	WRDS,VRC, Villagers, AGA	Health department	Nov 2012	Health	Yes
are unable to get timely treatment and suffering over many	Construction of maternal-child primary care centers in the village	Appeal Ministry of health and for allocation of resources.	RDS	Villagers, GN, AGA	Pradhesiya shab	2013	Arab countries, Religious	No

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de cades.	Renovation of Kallaru Hospital which can be easily access by the inhabitants.						based organizations
3.2 In adequate access to drinking water as water wells are simply dried during summer.	Renovation of small reservoirs for increasing its water containing capacity will ensure water availability in the water wells even summer period.	Approach irrigation department through AGA for renovation of ponds.	Farmers organizatio n	RDS, GS, AGA	Irrigation department	2013	FAO, UNDP, INGOs, Irrigation department
arrea daring sammer	Introduce mini water supply scheme, putting up dug wells in places where safe and clean drinking water available	Identify common place for put up big wells and approach aid agencies for financial and technical assistances.	RDS	AGA, GN,	Pradhesiya shaba	2013	INGOS
3.3 The risk of infectious diseases among children is rapidly increasing due to environmental pollution.	Alleviating mosquito breeding places and keep the environment clean through shramadhana campaign, Planting saplings in public places and household environment to mitigate green house effect.	Organize community shramadhana programme to clean and destroy mosquito breeding places in collaboration with MOH office. Get supports from civil society organization for community cleaning campaign Increase household awareness to be safe from dengue and other infectious diseases by keeping their environment always clean.	RDS	WRDS, GN, Youth, Students	Environmen tal developmen t authority, Pradhesiya shaba	2013	INGOS, UNOPS, Pradhesiya shaba

14.

		Organize tree planting in collaboration with Divisional secretariat and environmental development authority					
Theme: 4 Livelihood In	provement	And the second					
4.1 Farmers are unable to get reasonable prices for their products due to unavailability of market facilities. They are lack in capacity to compete with the existing market which is dominated by the products from other part of country.	Identifying new market opportunities – establish weekly fair, construction of public market provides access to vulnerable groups for selling their products. Promoting cultivation and marketing through the intervention for private partnership. Cultivating crops which have highest demand in the local community Increasing farmer's capacity and knowledge and encouraging them to practice new methods and modern technologies in cultivation and marketing.	Identify the potential farmers and link them with private companies for assistance to resume cultivation and marketing their products Organize session to educate farmers to overcome competitive market.	Farmers society	RDS, Villagers, GS	AGA, Business communitie s, private companies engage in agriculture developmen t	From now onwar ds	

4.2 Lack of financial capacities to resume livelihood activities.	Establishment of revolving fund which provides immediate and safe financial access to women.	Approach INGOs through AGA to provide fund and increase capacity of Women rural development societies in terms of finance and management to establish and manage revolving fund for long term	WRDS/RDS	GN, Villagers	INGOS, Poverty alleviation	2013	INGOS
	Increasing household self sustainability in terms of finance.	Introduce programme through RDs/WRDS to encourage inhabitants to keep aside saving from their income.	WRDS/RDS	GN, Villagers	INGOS, Poverty alleviation, Finance institutions	2013	INGOS
Theme: 5 Social Problem	ns			-	-	-	
5.1 Problems of increasing household violence against women and children due to lack of knowledge and understanding family life	Introducing effective prevention and early intervention programmes to reduced domestic violence and abuse against women and child	Empower the civil society organization to record and provide statistics on prevailing violence in the community specially against women and children Organize campaign to raise awareness and community based preventive initiatives to prevent domestic violence	WRDS/RDS	GN,AGA, Child probation officer	Violence prevention institutions	immed iately	INGOS, World vision



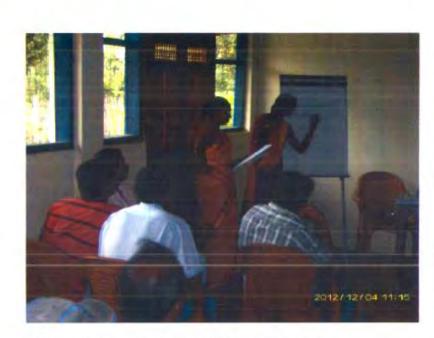


While starting the workshop with silent respect

GN Mr. S. Chandran delivers welcome speech & introduction to the workshop.



Participants were divided into three groups and assigned task to identify issues affecting their lives solutions and strategies to overcome such issues.



While a mother presents the group findings in the workshop



CMA of UN-Habitat explains planning for implementation of SI

ANNEX 6 – LIST OF FOCUS GROUP DISCUSSIONS

Date	District	Village	AUP-2010 or AUP-	Full Houses (FH) or	
			2012	Repairs (RH)	
12.9.14	Kilinochchi	Uthayanagar West	AUP-2012	FH & RH	
	Kilinochchi	Vivekanandanagar	AUP-2010 &	RH	
			AUP-2012		
15.9.14	Kilinochchi	Akkarayankulam	AUP-2010	FH & RH	
	Kilinochchi	Malayalapuram	AUP-2010	RH	
16.9.14	Kilinochchi	Piramanthanaru	AUP-2010	FH	
18.9.14	Kilinochchi	Kilali	AUP-2012	FH	
	Mullativu	Olumadu	AUP-2010	FH	
	Mullativu	Palampasi	AUP-2010	FH	
19.9.14	Mullativu	Iranaippalai	AUP-2012	FH & RH	
	Mullativu	Chilawathai	AUP-2010	RH	
22.9.14	Batticaloa	Velikakandy	AUP-2012	FH & RH	
	Batticaloa	Mylavettuwan	AUP-2012	RH	
	Batticaloa	Veppavettuwan	AUP-2012	FH	
			•		

The following are the focus group discussions which the evaluation team undertook.

ANNEX 7 – AUP BENEFICIARIES INTERVIEWED FOR CASE STUDIES

				Annex 7 - AUP B	eneficiaries Intervie	wed for Case Studie	es			
	Date	District	DS Division	Village	Beneficiary	DAT No.	AUP	Full/Repair	Sp. Status	Photos Folder
1	05-set	Kilinochchi	Poonakari	SDC						Pilot Study
2	12-set		Karaichi	Vivekanandanagar	U. Arunthavaselvi	KIL/KAR/VIV/0003	2012	R	FHH	
3	12-set		Karaichi	Uthayanagar	K. Mohanarasa	KIL/KAR/UTW/0005	2012	R		Mohanarasa
4	15-set		Karaichi	Malayalapuram	S. Mageswary	KIL/KAR/MPM/0004	2010	R	D	Mageswari
5	15-set		Karaichi	Malayalapuram	Antony Katherin	KIL/KAR/MPM/0013	2010	R	FHH	Antony Katherin
6	15-set		Karaichi	Ganeshapuram	S. Sathish	KIL/KAR/GNP/0024	2012	F	Mason	Mason
7	15-set		Karaichi	Akkarayankulam	Ramaling Annaluxmi	KIL/KAR/ALL/0041	2010	F	FHH	Annaluxmi
8	15-set		Karaichi	Akkarayankulam	Velu Vijayakumar	KIL/KAR/ALL/0060	2010	F		Vijayakumar
9	15-set		Karaichi	Akkarayankulam	Sutharshini Yogaling	KIL/KAR/ALL/0162	2010	F		Sutharshini
10	16-set		Kandawalai	Piramanthanaru	S. Vasanthakumari	KIL/KAN/PLU/0131	2010	F	FHH	Vasanthakumari
11	18-set	Mullaitivu	Oddusuddan	Olumadu	A. Raveendran	MUL/ODD/OLU/0022	2010	F		VRC President
12	18-set		Oddusuddan	Olumadu	A. Rajeswari	MUL/ODD/OLU/0037	2010	F	FHH	A. Rajeswari
13	18-set		Oddusuddan	Olumadu	S. Meenatchi				Non-BenifG.Iranji MIL	A. Rajeswari's MIL
14	18-set		Oddusuddan	Palampasi	G. Iranjinidevi	MUL/ODD/PPA/0020	2010	F	FHH	
15	18-set		Oddusuddan	Palampasi	V. Thanapalasingham	UN-M-OD-PS-0065	2012	F		Onion_Tobacco
16	22-set	Batticaloa	Eravurpattu	Welikakandy	B. Pathmanathan	BAT/ERP/WGK/0005	2012	F		
17	22-set		Eravurpattu	Welikakandy	R. Chandramohan	BAT/ERP/WGK/0027	2012	F		
18	23-set		Eravurpattu	Mylavettuwan	T. Komaleswari	BAT/ERP/MWD/0013	2012	R	FHH	
19	23-set		Eravurpattu	Mylavettuwan	K.Sarojini	BAT/ERP/MWD/0014	2012	R	FHH	

ANNEX 8 – OBSERVATIONS

Table of Observation no. 01

OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant		Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
01-12/09/2014	Kilinochchi/	Beneficiary:	7	4-5 months	Y; 6 months left;	External	Electricity boards		Beneficiary's
	Karaichchi/	Mr. I.	Very high		Suppliers' credit	plastering;	and wires	No neighbours	relative / Women
	Vivekanandanagar	Yogaratnatnam			(no interests)	2 external doors		involved in	contributed to the
	-	Hindu				(main and toilet);		building at that	work
	N 9°;21';41,81";	KIL/KAR/VIV/0001				Windows sashes		time	/LKR/person/day
	E 80°;24′;8″,55	-							1,200-1,000 +
	h asl: m. 51,50	AUP 2012							meals
		Repaired house;							
		250,000 LKR							

NOTES:

Three salvaged window-frames will be used for future extension

Internal plastering is of good quality.





Table of Observation no.	. 02 – RH -	Kilinochchi
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OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
02-12/09/2014	Kilinochchi/ Karaichchi/ Uthayanagar – N 9°;22';8",95; E 80°;23';51",49 h asl: m. 54,90	Beneficiary: Mr. I. Yogaratnatnam Hindu KIL/KAR/UTW/000 4 – AUP 2012 Repaired house; 250,000 LKR	7 Very high	7-8 months	N (because the beneficiary is skilled labour)	External and internal plastering; Toilet door;	Electricity boards and wires	N (Seven scattered beneficiaries occasionally grouped)	Beneficiary himself / Women did not contributed to the work LKR/person/day 0,00-1,000 + meals

NOTES:

- Works got stopped for two months due to monsoon season
- Roof slope has been significantly raised (see picture)
- Blocks for anchoring future expansion are present
- Plaster bands are present
- Women did not contributed to the work due to sickness and school attendance
- Anchoring iron-bars and wall-plate was a good technique, Beneficiary said



Table of Observation no. 03 – RH - Kilinochchi

OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time take to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
03-15/09/2014	Kilinochchi/ Karaichchi/ Malayalapuram – N 9°;20';29",57; E 80°;23';37",73 h asl: m. 47,55	Beneficiary: Mrs. S. Sumitha Hindu KIL/KAR/MPM/002 1 – AUP 2010 Repaired house; 250,000 LKR	7 High	Do not remember	Y; 100,000 LKR (pawning jewellery); unknown	Completing external plaster;	Veranda with salvaged corrugated metal sheets	Y (Tiles)	Beneficiary's father / Women contributed to the work / LKR/person/day 1,200 -1,000 + meals

NOTES:

VRC supported in bulk purchasing

• Works got stopped for two months due to monsoon season

 Spine wall is 4,46 meter high, really excessive waste of blocks, mortar and money; the same for external walls (height m. 3,10)

- Surface: internal m. (9,40 x 5,80)= sqm 54,50 = 605,00 sq. ft.
- LKR (250,000 + 100,000)= 350,000 / 605= approx. 578 LKR/sq. ft.



Table of Observation no. 04 – RH - Kilinochchi

OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
04-15/09/2014	Kilinochchi/ Karaichchi/ Malayalapuram – N 9°;20';25",62; E 80°;23';37",07 h asl: m. 67,80	Beneficiary: Mr. R. Shanmugam Hindu KIL/KAR/MPM/000 6 – AUP 2010 Repaired house; 250,000 LKR	0	6-7 months	Y; 75,000 LKR (pawning jewellery); unknown	Completing external plaster;	Rudimental collecting rain water system	Y (Tiles)	Known from the Village / Women contributed to the work / LKR/person/day 1,200 -1,000 + meals

NOTES:

- VRC is unknown to the Beneficiary's wife
- Expenses were badly recorded
- Spine wall only reaches external wall level (good for ventilation and saving-money system)
- A new deep well is present (foreign donor: USAID?)
- Surface: internal m. (8,10 x 5,95)= sqm 48,20 = 535,00 sq. ft.

LKR (250,000 + 75,000)= 325,000 / 535= approx. 607 LKR/sq. ft.



Table of Observation no. (05 – RH - Kilinochchi
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OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
05-15/09/2014	Kilinochchi/ Karaichchi/ Malayalapuram – N 9°;20';48",34; E 80°;23';42",51 h asl: m. 56,15	Beneficiary: Mr. V. Subramaniyar Hindu KIL/KAR/MPM/000 5 – AUP 2010 Repaired house; 250,000 LKR	7 High	6-7 months	N; 75,000 LKR added to grant (selling 40 paddy-bags)	Completing external plaster;	Veranda with salvaged corrugated metal sheets	Y (Tiles)	Known from the Village / Women contributed to the work / LKR/person/day 1,200 -1,000 + meals
 Drawing is par drawn) Expenses were Beneficiary wer A few cracks in Surface: interna sq. ft. 	it for gable roof due t	enlargement is not to economy sqm 56,00 = 620,00	Contraction of the second		Kilinoche Malayalap M 9°;20';4	hi / Karaichchi/ buram – 8"34; 42",51 36,15			

OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
06-15/09/2014	Kilinochchi/ Karaichchi/ Malayalapuram – N 9°;20';47",83; E 80°;23';33",23 h asl: m. 52,10	Beneficiary: Mr. V. Munusamy Hindu KIL/KAR/MPM/000 2 – AUP 2010 Repaired house; 250,000 LKR	6 High	5-6 months	N; 25,000 LKR added to grant (his own savings)	Completing external plaster;	-	Y (Tiles)	Known from the Village / Women did not contributed to the work / LKR/person/day 1,200 -1,000 + meals
NOTES: • VRC supported during construction period • Drawing is partly wrong (store is not drawn) • Expenses were not recorded • Timber from his own land (cutting permission from G.A.)									

- A crack in the gable wall (see picture)
 Surface: internal m. (8,90 x 5,95)= sqm 53,00 = 588,40 sq. ft. • LKR (250,000 + 25,000)= 275,000 / 588= **approx. 467**
- LKR/sq. ft.

Kilinochchi / Karaichchi/ Malayalapuram – N 9°;20';47'',83; E 80°;23';33'',23 h asl: m. 52,10

Table of Observation no. 07	– FH - Kilinochchi
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OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant		Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
07-15/09/2014	Kilinochchi/ Karaichchi/ Akkarayankulam – N 9°;18';42",16; E 80°;19';42",49 h asl: m. 26,95	Beneficiary: Mr. V. Rajebtyram Hindu KIL/KAR/ALL/0008 – AUP 2010 Full house; 500,000 LKR	7 High	Do not remember	N; 150,000 LKR added to grant (his own money)	Completing external plaster;	Finishing external plaster in main façade	Y (Tiles)	Known from the Village / Women did not contributed to the work / LKR/person/day 1,200 -1,000 + meals

NOTES:

VRC supported during construction period

Drawing is partly wrong (store is not drawn)

Expenses were duly recorded

- Timber from his own land (cutting permission from G.A.)
- Surface: internal m. (10,60 x 6,15)= sqm 65,20 = 724 sq. ft.
- LKR (500,000 + 150,000)= 650,000 / 724= approx. 900
 LKR/sq. ft.



Table of Observation no.	08 – FH	- Kilinochchi
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OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	completed house (from 0 to 10) – Level of beneficiary's family satisfaction		Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
08-15/09/2014	Kilinochchi/	Beneficiary:	-	Do not remember	N;	No doors and	Finishing external	Y (Tiles)	Known from the
	Karaichchi/	Mrs. M.	High		400,000 LKR	windows sashes;	plaster in main		Village / Women
	Akkarayankulam –	Thanaladsumi			added to grant:	Completing	façade		contributed to the
	N 9°;18';42",37;	Hindu			200,000 from	external plaster;			work /
	E 80°;19';47",57	KIL/KAR/ALL/0081			loans and 200,000	No plaster bands.			LKR/person/day
	h asl: m. 40,85	-			from NHDA*				1,200 -1,000 +
		AUP 2010							meals
		Full house;							
		500,000 LKR							

NOTES:

- Beneficiary is a member of VRC; VRC supported beneficiaries in supplying materials (cement, tiles)
- House was designed according to Vashtu Sasthram
- Using debris for floor filling was good technique, Beneficiary said; corner columns and the ring beam also very much impressed the family members
- Expenses were duly recorded
- Surface: internal m. (9,50 x 6,50)= sqm 61,75 = 686 sq. ft.
- LKR (500,000 + 400,000)= 900,000 / 686= approx. 1,311 LKR/sq. ft.
- The money was partly spent in a new well which "comes first ,then doors and windows because of livelihood", Beneficiary said
- *NHDA= National Housing Development Authority



Table of Observation no. 09 – FH - Kilinochchi

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
09-16/09/2014	Kilinochchi/ Karaichchi/ Piramanthanaru – N 9°;24';12",56; E 80°;34';40",32 h asl: m. 25,65	Beneficiary: Mr. S. Themethiu. Christian KIL/KAN/PLU/0037 – AUP 2010 Full house; 500,000 LKR	8 High	Do not remember	N; 400,000 LKR added to grant: 200,000 from savings and 300,000 from loan - 5 years to recover loan (interest roughly 8/10%)	Toilet badly finished; No plaster bands.	Installing solar panels and water tank; gardening.	Y (Tiles)	Beneficiary himself /Women contributed to the work / LKR/person/day 1,200 -1,000 + meals

NOTES:

- VRC "facilitated Beneficiaries to accomplish our tasks"
- Drawings are different from as-built
- Foundation screed concrete was good technique, Beneficiary said; corner columns and 6" external walls also very impressing the family members
- Expenses were not recorded
- Salvaged materials from an abandoned village nearby was used
- Three solar photovoltaic panels donated by relatives
- Foundation dug up to bottom level during Observation, to check materials and measurements (see picture)
- Surface: internal m. (11,20 x 6,15)= sqm 68,90 = 765 sq. ft.
- LKR (500,000 + 500,000)= 1,000,000 / 765= approx. 1,307

LKR/sq. ft.





Table of Observation no.	10 – RH -	Kilinochchi
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OBS. No Date	Location / Geo- reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
10-16/09/2014	Kilinochchi/ Kandawalai/ Piramanthanaru – N 9°;24';15″,94; E 80°;34';40″,01 h asl: m. 11,38	Beneficiary: Mr. T. Rasarathinam Hindu KIL/KAR/MPM/000 2 – AUP 2010 Repaired house; 250,000 LKR	6 High	4-5months	N; 150,000 LKR added to grant (loan from bank) – 1 year left to recover	Completing external and internal plaster.	-	Y (Tiles)	Known from the Village / Women contributed to the work / LKR/person/day 1,200 -1,000 + meals

NOTES:

VRC supported during construction period

Drawing is partly wrong (store is not drawn)

Expenses were not recorded

- Salvaged materials from an abandoned village nearby was used
- Rafters and purlins salvaged from old house (see picture)
- Surface: internal m. (10,00 x 6,00)= sqm 60,00 = 666 sq. ft.
- LKR (250,000 + 150,000)= 400,000 / 666= approx. 600
 LKR/sq. ft.



Table of Observation no. 11 – FH - Kilinochchi

OBS. No	Location /	Beneficiary / Non-	Overall technical	Time taken	Loan used: Y/N;	Important	Modifications	Bulk purchase:	Labourers /
Date	Geo-reference	Beneficiary: Name	quality of	to complete	repayment	elements missed	made by	Y/N	Women
		/ Religion / Code /	completed house		period; type of		Beneficiary	Reason (why Y or	contribution /
		Programme –	(from 0 to 10) –		loan			N)	Daily wage for
		Intervention and	Level of						skilled/unskilled
		grant	beneficiary's						
			family satisfaction						
11-16/09/2014	Kilinochchi /	Beneficiary:	9	6 months	N.	Complete	Installing solar	N; Suppliers	Beneficiary himself
	Karaichchi /	Mr. V. Sithiraraja	High			plastering;	photovoltaic	transported	/Women
	Piramanthanaru	Hindu				external and	panel; Veranda	materials to the	contributed to the
	-	KIL/KAN/PLU/0217				internal doors;	with salvaged	site without	work /
	N 9°;24';19",41;	-				No plaster bands.	corrugated metal	additional charges	0,00-1,000
	E 80°;35';10",94	AUP 2010					sheets.		LKS/day +meals
	h asl: m. 40,60	Full house;							
		500,000 LKR							

NOTES:

No idea of VRC's role

 All family labour contribution allowed that grant was sufficient to complete the house, without any change (in fact, it is a <u>sort of Model house</u>)

• Corner columns and 6" external walls very impressed the family members

• Expenses badly recorded

- Salvaged materials from an abandoned village nearby was used
- Solar photovoltaic panel cost: LKR 54,000 (1 year to pay)
- Surface: internal m. (6,90 x 6,60)= sqm 45,50 = 506 sq. ft.

LKR (500,000 + 0,00)= 500,000 / 506= approx. <u>988 LKR/sq.</u>

<u>ft.</u>





Table of Observation no. 1	12 – FH -	Kilinochchi
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OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
12-16/09/2014	Kilinochchi / Karaichchi / Piramanthanaru – N 9°;23';9″,02; E 80°;35';24″,26 h asl: m. 13,75	Beneficiary: Mrs. V. Pusparani Hindu KIL/KAN/PLU/0159 – AUP 2010 Full house; 500,000 LKR	9 High	Do not remember	Y; 100,000 loan (pawning jewellery)	-	Installing solar photovoltaic panel; Veranda with salvaged corrugated metal sheets.	Y; a few people from the Village helped them in purchasing after father died	Known from the Village / Women contributed to the work / Do not remember

NOTES:

• VRC helped in purchasing materials

• House is oriented according to Vastu Sasthram

Corner columns impressed the family members

Expenses badly recorded

- Salvaged materials from an abandoned village nearby was used
- Surface: internal m. (6,90 x 6,60)= sqm 45,50 = 506 sq. ft.
- LKR (500,000 + 100,00)= 600,000 / 506= approx. <u>1,185</u> LKR/sq. ft.



Table of Observation no. 13 (SDC) – FH - Kilinochchi

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
	Kilinochchi / Palai / Kilali - N 9°;37';8",33; E 80°;16';12",26 h asl: m. 4,35	Beneficiary: Mr. A.J. Sepasthyampillai Christian KLL/045 – AUP 2012 Full house; 550,000 LKR	10 High	Do not remember	Y; 750,000 added by beneficiary (300,000 his own money; 450,000 pawning jewellery)	-		Y; only for tiles purchasing	Known from the Village / Women did not contributed to the work / 1,200-1,000 LKR/day + meals

NOTES:

VRC helped in some activities

House is oriented according to Vastu Sasthram

- Corner columns and screed concrete impressed the family members
- 22 Palmyra trees cut from his own land nearby, for roofing structure

Expenses badly recorded

- Surface: internal m. (10,15 x 6,25)= sqm 63,45 = 705 sq. ft.
- LKR (550,000 + 750,00)= 1,300,000 / 705= approx. 1,844 LKR/sq. ft.



Table of Observation no. 14 SDC – FH - Kilinochchi

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
14- 18/09/2014	Kilinochchi / Palai / Muhamalai – N 9°;38';46",76; E 80°;17';26",66	Beneficiary: M. Appukuddi MUH048 – AUP 2012 Full house; 550,000 LKR	Ongoing (approaching ring beam level). High	Ongoing	Data not available	-	Data not available	Data not available	Data not available
results Both white a 	cks crush tests carrie Ind grey gravel are use Is are 4" thickness (see								

Table of Observation no. 15 – FH - Mullaitivu

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
15-	Mullaitivu /	Beneficiary:	7	7-8 months	N.	External and	Electrical	Y; mostly for sand,	Known from the Village
18/09/2014	Oddusuddan /	Mr. K.	High			internal doors	elements ready	cement gravel and tiles	/ Women contributed
	Palampasi	Balasubramaniyam				and windows;	to connect to CEB	purchasing	to the work /
	MUL/ODD/PPA/003	Hindu				plastering;	(20,000 LKR)		1,000-800 LKR/day +
	1	-							meals
	-	AUP 2010							
	N 9°;5';19",56;	Full house;							
	E 80°;40';45",47	500,000 LKR							
	h asl: m. 69,10								
NOTES:									
Spine struct	ural wall is built with b	oricks (9" thickness wall							1
– see picture	e)			Annua -				and a star	and the second states
 VRC helped in many activities 			and the second s						
 House is orie 	ented according to Vas	tu Sasthram	1 22				LINK		
Corner colu	umns and screed co	ncrete impressed the	- Antimities		24				the second of the second second

- family members
- Expenses records lost
- Surface: internal m. (7,25 x 6,30)= sqm 45,70 = 508 sq. ft.
 LKR (500,000 + 20,00)= 520,000 / 508= approx. 1,023 LKR/sq. ft.







Table of Observation no. 16 – NON-Beneficiary - Mullaitivu

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
16- 18/09/2014	Mullaitivu / Oddusuddan / Palampasi – N 9°;5';26",62; E 80°;40';40",17 h asl: m. 46,20	NON-Beneficiary: Mrs. K. Ketheesvary Hindu - AUP 2010 (also IHP)	N/A Frustrated but aware about selection process	N/A	N/A	N/A	N/A	N/A	N/A

NOTES:

No idea about VRC's role

 Beneficiary scored 9 in IHP list (no scoring system in AUP-2010)

• 2,000 LKR and 5 working days lost for application process

• One son died during the war

 Husband worked three months in a Cash for work activities nearby (650 LKR/day)



Table of Observation no. 17 – NON-Applicant - Mullaitivu

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
17- 18/09/2014	Mullaitivu / Oddusuddan / Palampasi - N 9°;5';31",55; E 80°;40';38",06 h asl: m. 43,10	NON-Applicant: Mr. P. Ganasamma Hindu - Currently applying with IHP 3 rd round	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NOTES:

No idea about VRC's role

The family recently resettled

Aware about selection process and scoring system



Table of Observation no. 18 – NON-Beneficiary - Mullaitivu

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
18- 19/09/2014	Mullaitivu / Puthukudiruppu / Irannaipallai NPI: 54114237V – N 9°;20';2",29; E 80°;42';39",07 h asl: m. 7,70	NON-Beneficiary: Mr. A. Chandrasegaram Christian - AUP 2012	N/A Frustrated and with feelings of unfair selection criteria	N/A	N/A	N/A	N/A	N/A	N/A
 Applicant sco Grievance co 0,00 LKR and 	d assistance during ap ored 9,4 (3 adult childr ommittee only motivat d only a few hours lost	en) ed scoring for application process				a Mar			

 Husband worked 15 days as unskilled labour in house building activity nearby (1,000 LKR/day)



Table of Observation no. 19 – FH (Special case) - Mullaitivu

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
19- 19/09/2014	Puthukudiruppu / Irannaipallai MUL/PTH/IRP/0227 – N 9°;20';14",80;	Ms. S. Jeyakumar Christian	Ongoing High	Ongoing (approaching wall plate level)	Y; 300,000 more (pawning jewellery) so far; 2 years to recover it	Ongoing	Internal toilet (see picture)	N.	Known from the Village / Women contributed to the work / 1,350-1,000 LKR/day + meals

NOTES:

- Ms. Jeyakumar acts as guardian (see document) in favour of her cousins (aunt died and uncle abandoned the family)
- Due to the special case, VRC helped in many activities
- House is oriented according to Vastu Sasthram
- Expense records lost
- Surface: internal m. [(8,70 x 6,40)+(2,70 x 2,20)]= sqm61,90 = 685 sq. ft.
- LKR (550,000 + 300,00)= 850,000 / 685= approx. <u>1,240</u>
 LKR/sq. ft.





Table of Observation no. 20 – RH - Mullaitivu

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme –	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
		Intervention and	satisfaction						
		grant							
20-	Mullaitivu /	Beneficiary:	8	Do not remember	Y; 100,000 more	-	New veranda and	Y; cement and timber	Known from the Village
19/09/2014	Maritimepattu /	Mrs. M. Nijuddan	High		(pawning jewellery);		main entrance		/ Women contributed
	Chilawathai	Christian			already recovered		(see picture)		to the work /
	MUL/MAR/CHW/00	-							Meals provided to
	25	AUP 2010							labourers
	-	Repair house;							
	N 9°;14';35",83;	250,000 LKR							
	E 80°;49';56",05								
	h asl: m. 10,20								

NOTES:

- Sewalanka reconstructed the house after tsunami
- Due to beneficiary's son's absence, much data was not available at the date of Observation
- VRC supported in purchasing timber and cement
- Plaster bands
- House is oriented according to Vastu Sasthram
- Expense records lost
- A few materials (door frames) salvaged
- A tractor comes monthly from Municipality to collect plastic



Table of Observation no. 21 – FH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
21- 22/09/2014	Batticaloa / Eravurpattu / Welikakandy BAT/ERP/WGK/003 - N 7°;35';14",02; E 81°;29';27",26 h asl: m. 50,25	Beneficiary: Mrs. M. Nijuddan Christian	8 High	7-8 months	Y; 50,000 more (their savings)	Completing external plaster	Veranda is made by salvaged metal sheets	Y; gravel, sand, cement, timber, tiles	Known from the Village / Women contributed to the work / Lumpsum (<i>Poruththam</i> , in Tamil language) / Meals provided to labourers
due to mine Due to bene available at VRC suppor VRC organis labourers House is orie Expenses ar Filling with are interesti Toilet is atta Roof slope is Surface: inter	blasting eficiary's son's absence the date of Observatio red in many activitie sed a sort of bidding p ented according to Vas e properly recorded an debris and carefully s ing techniques, Benefic ached to the house s 31° ernal m. (7,20 x 6,50)=	s, very proactive; also process to select skilled tu Sasthram Id available pacing the block-rows,							

Table of Observation no. 22 – NON-Beneficiary - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
22- 22/09/2014	Batticaloa / Eravurpattu / Welikakandy - N 7°;35';21",69; E 81°;29';28",19 h asl: m. 37,30	NON-Beneficiary: Mrs. K. Nagarasa Hindu - AUP 2012	N/A Frustrated and not sure about scoring system fairness	N/A	N/A	N/A	N/A	N/A	N/A
 One nephew 1,400 LKR ar (back and for 	rth to/from Divisional orked 15 days in road	did not score for application process							

Table of Observation no. 23 – RH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
23- 22/09/2014	Batticaloa / Eravurpattu / Mylawettuvan BAT/ERP/MWD/00 20 - N 7°;35';14″,02; E 81°;29';27″,26 h asl: m. 50,25	Beneficiary: Mrs. M. Vallipillai Christian - AUP 2012 Repair house; 250,000 LKR	7 High	Do not remember	N.	Completing external plaster	Veranda is made by salvaged metal sheets	Y; many materials	VRC pre-qualified skilled labourers / Women contributed to the work / 1,300-800 LKR/day + meals
 Bad quality of New room h VRC was we instructing a House does Expenses are Selecting the blocks crush Prahadesha Surface: interesting the selection of the	ery proactive in sup bout money managen not take Vastu Sasthra e badly recorded e suitable materials for tests was interesting, Sabha collects plastic	m into account r blocks and carrying on Beneficiary said monthly sqm51,30 = 570 sq. ft.							

Table of Observation no. 24 – NON-Beneficiary - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
24- 22/09/2014	Batticaloa / Eravurpattu / Mylawettuvan – N 7°;46';19",04; E 81°;31';41",87 h asl: m. 55,65	NON-Beneficiary: Mrs. A. Sahila Hindu - AUP 2012	N/A Frustrated but aware about selection process	N/A	N/A	N/A	N/A	N/A	N/A
 Applicant do only childles VRD helped of 		bout scoring, however so that scoring was <10 cess							

Table of Observation no. 25 – FH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete / Date of completion	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
25- 23/09/2014	Batticaloa / Eravurpattu / Veppavedduwan BAT/ERP/VPP/0045 - N 7°;43';3",71; E 81°;29';56",87 h asl: m. 33,15	Beneficiary: Mr. A. Marikkar Muslim - AUP 2012 Full house; 550,000 LKR	7* High	9 months / 14 May 2014	N; 50,000 LKR (his own money)	Completing external plaster. Replacing fake corner column	-	Y; almost all materials	VRC pre-qualified skilled labourers / Women contributed to the work / Lumpsum + meals
NOTES:							The second		

*House is solid and properly constructed but there is a structural defect: a corner column is a fake (not linked to the ring beam: it is to be demolished and re-cast - see pictures) House is built of bricks, properly laid Plaster bands are present Toilet is attached to the house Drawings are not updated • VRC was very proactive in organizing bulk purchases • Skilled labourers were pre-selected by Div.Sec. House is oriented according to Vastu Sasthram Expenses records are not available Using debris for filling and waste oil for timber treatment was something new, Beneficiary said Surface: internal m. (7,20 x 6,50)= sqm46,80 = 520 sq. ft. LKR 600,000 / 520= approx. <u>1,153 LKR/sq. ft.</u>

Table of Observation no. 26 – FH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete / Date of completion	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
26- 23/09/2014	Veppavedduwan BAT/ERP/VPP/0028 - N 7°;41';32",35;	Beneficiary: Mr. A. A. Majeeth Muslim - AUP 2012 Full house; 550,000 LKR	8 High	9 months / 4 May 2014	N; 25,000 LKR (his own money)	Completing external and internal plaster.	Incremental volumes	Y; almost all materials	VRC pre-qualified skilled labourers / Women did not contribute to the work / Lumpsum + meals

NOTES:

• House is built of bricks, properly laid

Plaster bands are present

- Toilet is attached to the house and not used due to being opposite the main road; during Observation a metalsheet fence was erected and toilet was used from that moment
- Big incremental volumes are present, by salvaged metal sheets; a new store-room is currently being constructed, attached to the house but foundation height is insufficient to protect by flooding (lesson learnt was neglected – see picture)

• Drawings are not updated

- VRC was very proactive in organizing bulk purchases
- Skilled labourers were pre-selected by Div. Sec.
- House is oriented according to Vastu Sasthram
- Expenses badly recorded
- Using debris for filling and raising foundation > 1" was something new, Beneficiary said
- Surface: internal m. (7,20 x 6,50)= sqm46,80 = 520 sq. ft.
- LKR 575,000 / 520= approx. <u>1,105 LKR/sq. ft.</u>



Table of Observation no. 27 – FH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete / Date of completion	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
27- 23/09/2014	Eravurpattu / Veppavedduwan	Beneficiary: Mr. K. Thineskumar Hindu	8 High	8 months / 14 May 2014	N; 35,000 LKR (his own money)	Completing external and internal	Veranda by salvaged metal sheets; a new	Y; almost all materials	Technical Officers introduced skilled labourers / Women
	N 7°;43';12",68;	- AUP 2012 Full house; 550,000 LKR				plaster; properly binding reinforcement.	well is under construction		contributed to the work / Lumpsum + meals

NOTES:

· Two reinforcement bars are not bent around the wall plates (see picture) • House is built of bricks, properly laid • A corner column is made by bad concrete mix • Rafters are too widely spaced (see picture) Plaster bands are present • Toilet is attached to the house Chimney is 2' wide (instead than 3') Drawings are not updated VRC helped in bulk purchasing House is oriented according to Vastu Sasthram • Expenses badly recorded • Surface: internal m. (7,20 x 6,50)= sqm46,80 = 520 sq. ft. • LKR 585,000 / 520= approx. <u>1,125 LKR/sq. ft.</u>

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
28- 23/09/2014	Batticaloa / Eravurpattu / Veppavedduwan – N 7°;43';11",42; E 81°;29';46",51 h asl: m. 22,35	NON-Applicant: Mr. S. Suthakaram Hindu - Recently resettled	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Table of Observation no. 28 – NON-Applicant - Batticaloa

Table of Observation no. 29 - FH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
29-	Batticaloa /	Beneficiary:	6	8 months	Y; 30,000 LKR	Paving a room;	-	Y; many materials	Div. Sec. and G.S.
23/09/2014	Eravurpattu /	Mrs. Seethadevi	High		(pawning jewellery);	Completing			introduced skilled
	Veppavedduwan	Hindu			no idea about	external and			labourers / Women
	BAT/ERP/VPP/0017	-			recovering	internal			contributed to the work
	-	AUP 2012				plaster;			/ Lumpsum + meals
	N 7°;43';37",90;	Full house;				properly			
	E 81°;30';56",25	550,000 LKR				binding			
	h asl: m. 27,65					reinforcement.			

NOTES:

- A room is not paved yet (see picture): instructions have been given to IP and Beneficiary to complete it as soon as possible to avoid injury to children living in the house
- Two reinforcement bars are not bent around the wall plates (see picture)
- Rafters are too widely spaced (see picture)
- Plaster bands are present
- Toilet is attached to the house
- VRC helped in bulk purchasing
- House is oriented according to Vastu Sasthram
- Expenses were badly recorded
- Surface: internal m. (7,20 x 6,55)= sqm47,15 = 524sq.ft.
- LKR 580,000 / 524= approx. <u>1,106 LKR/sq. ft.</u>







Table of Observation no. 30 – FH - Batticaloa

OBS. No Date	Location / Geo-reference	Beneficiary / Non- Beneficiary: Name / Religion / Code / Programme – Intervention and grant	Overall technical quality of completed house (from 0 to 10) – Level of beneficiary's family satisfaction	Time taken to complete	Loan used: Y/N; repayment period; type of loan	Important elements missed	Modifications made by Beneficiary	Bulk purchase: Y/N Reason (why Y or N)	Labourers / Women contribution / Daily wage for skilled/unskilled
30-	Batticaloa /	Beneficiary:	7	8 months	N;	Completing	-	Y; many materials	Div. Sec. and G.S.
23/09/2014	Eravurpattu /	Mrs. P. Thilagawathi	High		SAVED 50,000 LKR	external and			introduced skilled
	Veppavedduwan	Hindu				internal			labourers / Women
	BAT/ERP/VPP/0017	-				plaster;			contributed to the work
	-	AUP 2012				windows			/ Lumpsum + meals
	N 7°;43';30",69;	Full house;				sashes.			
	E 81°;30';56",14	550,000 LKR							
	h asl: m. 25,45								

NOTES:

 Beneficiary saved some 50,000 LKR by using sand for mortar from the plot and personally casting all blocks

Plaster bands are present

Toilet is attached to the house

- VRC helped in bulk purchasing and in market analysis
- House is oriented according to Vastu Sasthram
- Expenses were badly recorded
- Surface: internal m. (7,20 x 6,55)= sqm47,15 = 524 sq. ft.
- LKR 500,000 / 524= approx. <u>954 LKR/sq. ft.</u>





ANNEX 9 – EVALUATION QUESTION MATRIX: AUP-2010 FINAL & AUP-2012 MID-TERM

Evaluation Criteria & Questions			Evaluation Methods				
	GoSL ⁸¹	Donors & IPs ⁸²	NGOs ⁸³	Private Sector ⁸⁴	Communitie s ⁸⁵	Documents	
Relevance							
To what extent are the global and specific objectives of AUP-2010 and AUP-2012 consistent with beneficiaries' requirements, country needs, global priorities and partners' and EC's policies?	PTFRD & SNP / NERDC	EUD UN-Habitat SDC UNDP	DRC ZOA		VRCs (HC)	AUP-2010 Strategic / Operational Plan(s) SL National Development Plan Europe Aid, HABITAT and SDC strategy documents for Sri Lanka. AUP-2010 logical framework	Documentary analysis Focus group discussions (communities) Semi-structured Interviews (GoSL, donors, NGOs)
Are the activities and outputs of AUP consistent with the achievement of its global and specific objectives?						AUP-2010 logical framework	Documentary analysis
Is the logframe clear and well structured?						AUP-2010 logical framework Mid-Term Evaluation	Documentary analysis
Is project design largely authored and owned by partners?		EUD UN-Habitat SDC ASB IFRC / Sri Lanka Red Cross NHDA	DRC ZOA			AUP -2010 Strategic / Operational Plan(s)	Semi-structured interviews
Have practical and strategic gender interests been adequately considered in the project strategy?		EUD UNDP ECHO (India Office)	Women & Media Collective (or NGO with knowledge of		VRCs (HC)	AUP -2010 Strategic / Operational Plan(s) Operations Manual	Documentary analysis Focus group discussions Semi-structured Interviews (donors, NGOs)

⁸¹ GoSL (Government of Sri Lanka): NHDA (National Housing Development Authority), NERDC (...) Presidential Task Force for Resettlement, Development and Security for the Northern Province (PTFRD&SNP), NAITA (National Apprentice and Industrial Training Authority), ICTAD (Institute for Construction Training & Development), CHPB (Centre for Housing, Planning & Building), NBRO (National Building Research Organisation), local governments (DS and GN) in Northern and Eastern Provinces.

⁸² Donors: EU Delegation, SDC, AusAID, Indian High Commission, DFID (has closed office in SL), ECHO, UNDP.

IPs (Implementing Partners):, ASB (Arbeiter-Samariter-Bund), UN-Habitat, IFRC (international Federation of the Red Cross), Sri Lanka Red Cross (SLRC), Habitat for Humanity (HH), National Housing Development Authority (NHDA)

⁸³ NGOs: DRC (Danish Refugee Council), ZOA (Dutch Christian Post-Conflict and Natural Disaster Organisation), Architecture Sans Frontieres, Auroville Earth Institute, Women & Media Collective (SL), Centre for Environmental Justice (CEJ), Green Movement of Sri Lanka (GMSL), Sevalanka Foundation (SLF), Help Age Sri Lanka, Handicap International

⁸⁴ Private Sector: Chamber of Construction Industry of Sri Lanka, National Construction Association of Sri Lanka (NCASL) (Northern and Trincomalee branches), local builders / contractors.

⁸⁵ Communities: Beneficiary households (BHs), non-beneficiary households (NBHs), Village Reconstruction Committees (VRCs) in hosting communities (HCs), VRCs in non-hosting communities (NHCs).

		OCHA	project)			Non-participant observation (in field)
Does the project respect environmental needs?		UNDP	Centre for Environmental Justice (CEJ) / Green Movement of Sri Lanka (GMSL) / Sevalanka Foundation	VRCs (HC)	AUP -2010 Strategic / Operational Plan(s) Operations Manual	Documentary analysis Focus group discussions Semi-structured Interviews (donors, NGOs) Non-participant observation (in field)
Has (good) governance been mainstreamed in the project/programme (P/P)?	GNs NERDC	EUD UN-Habitat UNDP	DRC ZOA	VRCs (BC)	AUP -2010 Strategic / Operational Plan(s) Operations Manual	Documentary analysis Focus group discussions Semi-structured Interviews (GoSL, donors, NGOs) Non-participant observation (in field)
Does the project actively contribute to the promotion of human rights?		EUD UN-Habitat UNDP ECHO (India Office) OCHA	DRC ZOA	VRCs (BC)	AUP -2010 Strategic / Operational Plan(s) Operations Manual	Documentary analysis Focus group discussions Semi-structured Interviews (GoSL, donors, NGOs) Non-participant observation (in field
Effectiveness						
To what extent have AUP-2010's global and specific objectives been achieved, or are they expected to be achieved? <u>GO:</u> Contribute to a sustainable resettlement in the place of origin for the returnees and their host communities in North Sri Lanka <u>SO</u> : To improve the living conditions and social cohesion of displaced people, returnees and their host communities in the North through provision of permanent housing.	NERDC	EUD UN-Habitat SDC ASB IFRC	DRC ZOA	BHs VRCs (HCs) VRCs (NHCs)	AUP -2010 Strategic / Operational Plan(s) AUP-2010 annual reports AUP-2010 monitoring reports UN-Habitat Vulnerability Survey (health condition of beneficiaries) Mid-term evaluation	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
GO: what is the total number of returnees benefiting directly from improved housing, flanking infrastructure, training on construction or tenure title regularisations as a result of the action?				BHs	UN-Habitat programme's database Project outputs and outcomes as encoded in the 3W reporting system of OCHA. Mid-term evaluation	Documentary analysis Household survey
SO: what is the share of the total number of beneficiaries who consider their living conditions and social cohesion as having substantially improved upon project completion?				BHs	UN-Habitat Vulnerability Survey (health condition of beneficiaries) Mid-term evaluation	Documentary analysis Household survey
What are the major factors influencing the achievement or non-achievement of the	NERDC	EUD UN-Habitat SDC	DRC ZOA	BHs VRCs (HCs) VRCs (NHCs)	AUP-2010 annual reports AUP-2010 internal monitoring reports	Documentary analysis Household survey Focus group discussions

objectives?		ASB IFRC			Mid-term evaluation	Semi-structured interviews
To what extent have the recommendations of previous evaluations been acted upon?	NERDC	EUD UN-Habitat			Mid-term evaluation AUP -2010 Annual Operational Plan(s)	Documentary analysis Semi-structured interviews
GENERAL (PRINCIPAL) QUESTION To what extent have beneficiaries' livelihoods, living conditions and security of tenure been improved (including vulnerable groups such as female headed households, elderly and disabled persons)?		UN-Habitat	ASB / IFRC / DRC / ZOA, Women & Media Collective, Help Age Sri Lanka, Handicap International	ВН	AUP annual reports External evaluation reports	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
SPECIFIC SUB-QUESTIONS						
How many people (including women-headed households, disabled) and families are benefiting from the project by having moved to permanent housing meeting the established minimum construction standards?		EUD UN-Habitat			Project field monitoring data Monthly district reports EC monitoring and evaluation mission reports Mid-term evaluation	Documentary analysis
How many houses have been built and how many houses damaged by conflict or disaster have been repaired?		EUD UN-Habitat			Project field monitoring data Monthly district reports EC monitoring and evaluation mission reports Mid-term evaluation	Documentary analysis
What % of houses constructed in the AUP comply with the adopted minimum construction standards?		EUD UN-Habitat			Project field monitoring data Monthly district reports EC monitoring and evaluation mission reports Mid-term evaluation	Documentary analysis Non-participant observation
How far have eligibility criteria been set up on the basis of transparency, equal opportunities, vulnerability assessment and fair potential access to the project and to what extent have they been correctly applied?	GNs	EUD UN-Habitat		NBHs VRCs (HC) VRCs (NHCs)	Project field monitoring data Monthly district reports EC monitoring and evaluation mission reports Mid-term evaluation	Documentary analysis Household survey Focus group discussions Semi-structured interviews
What % of people and families benefiting from the AUP have been strictly and correctly selected under the established eligibility conditions?		EUD UN-Habitat		BHS	Project field monitoring data Monthly district reports EC monitoring and evaluation mission reports. Mid-term evaluation	Documentary analysis Household survey
How many people and households are benefiting from regularisations of deeds/documents of legal land ownership or other documents providing security of tenure through the project?	GNs				UN-Habitat programme's database Land allocation records of the Government Agent	Documentary analysis
How many individuals, having completed formal construction training and intensive on-site immersion	NAITA ICTAD	UN-Habitat		BHs	Livelihood assessment reports	Documentary analysis Household survey

training then use their acquired skills as a mid-term livelihood profession?						Semi-structured interviews
How many individuals have been trained in and utilising disaster-resilient building methods in housing construction?	NAITA ICTAD	UN-Habitat		BHs	Livelihood assessment reports	Documentary analysis Household survey Semi-structured interviews
How many man-days have been paid for to implement the project for temporary employment?		UN-Habitat SDC				Semi-structured interviews
How many and what % of people (including those not receiving housing assistance) and villages are actively benefiting from flanking measures?	GNs	UN-Habitat ASB / IFRC / SLRC / Habitat for Humanity / NHDA			Monitoring reports Technical specifications and illustrations of infrastructure as built.	Documentary analysis Non-participant observation
How satisfied are beneficiaries with the AUP programmes?			ASB / IFRC / DRC / ZOA, Women & Media Collective, Help Age Sri Lanka, Handicap International	BHs VRCs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions
How far has the social cohesion of beneficiaries and host communities been improved?	GNs			BHs VRCs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews
What is the quality of technical assistance and guidance for reconstruction provided by Implementing Partners?	GNs		ASB / IFRC / DRC / ZOA	BHs VRCs (HC)	AUP operational plans AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
What is the quality and adequacy of administrative and overall support provided by the IPs to the beneficiaries?	GNs		ASB / IFRC / DRC / ZOA	BHs VRCs (HC)	AUP operational plans AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews
What is the quality of M&E and learning processes within the programmes, to what extent do they inform management and implementation and to what extent are stakeholders involved in them?		EUD UN-Habitat	ASB, IFRC, DRC, ZOA	VRCs (HC)	AUP strategy M&E plan AUP operational plans AUP annual reports AUP monitoring reports Mid-term evaluation report	Documentary analysis Focus group discussions Semi-structured interviews
Efficiency						
To what extent have the outputs and desired effects been achieved with the lowest possible use of resources/inputs (including funds, expertise, time, administrative costs.)?	NHDA	EUD	ASB / IFRC / DRC / ZOA		Mid-term evaluation report Project budgets Audit reports	Documentary analysis Semi-structured interviews
Were resources available on time, within budget, managed transparently and respectful of rules		UN-Habitat ASB / IFRC/	ASB, IFRC, DRC, ZOA	BHs VRCs (HC)	AUP operational plans AUP monitoring reports	Documentary analysis Household survey

and procedures?		SLRC / HH /			Mid-term evaluation report	Focus group discussions
Were activities implemented on schedule, based on activity and resource plans, clearly linked to the programme intervention logic and regularly monitored?	NERDC/ PTFRD&SN P	NHDA EUD		BH VRCs (HC)	Activity and resource schedules AUP operational plans (logframe) AUP annual reports AUP monitoring reports Mid-term evaluation report Audit reports Activity schedules	Semi-structured interviews Documentary analysis Household survey Focus group discussions Semi-structured interviews
Were outputs and desired effects achieved on time?	NERDC/ PTFRD&SN P	EUD		BH VRCs (HC)	AUP operational plans AUP annual reports AUP monitoring reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
Were outputs delivered of good quality and contributing to outcomes as planned?	NERDC/ PTFRD&SN P	EUD		BH VRCs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
Do inter-institutional structures allow all relevant stakeholders to fully participate in project monitoring and steering?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT	ASB / IFRC/ DRC / ZOA	BH VRCs (HC)	AUP-2010 strategy AUP operational plans AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
Do all partners fulfil their commitments?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT	ASB / IFRC/ DRC / ZOA	BH VCRs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews
Sustainability						
To what extent are the benefits of AUP-2010 and AUP-2012 likely to continue after their termination?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT	ASB / IFRC / DRC / ZOA	BHs VRCs (HC)	AUP-2010 strategy AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews
What are the major factors influencing the achievement or non-achievement of sustainability?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT	ASB / IFRC / DRC / ZOA	BHs VRCs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews
Has sustainability been incorporated in AUP planning and activities and, if so, since when (and in what way)?		EUD, UN-Habitat, SDC, AUSAID/DFAT			AUP-2010 strategy AUP annual reports Mid-term evaluation report	Documentary analysis Semi-structured interviews
Have agreements been reached with organisations to take over the various components of the programme? If so, which?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT	ASB / IFRC / DRC / ZOA	VRCs (HC)	AUP annual reports Copies of agreements	Documentary analysis Focus group discussions Semi-structured interviews

Are the AUP programmes affordable to the authorities assuming responsibility for their sustainability? Is there a financial phase-out strategy?	NERDC / PTFRD&SN P, GNs	EUD	ASB / IFRC / DRC / ZOA		VRCs (HC)	AUP-2010 strategy Mid-term evaluation report Project budgets	Documentary analysis Focus group discussions Semi-structured interviews
What is the level of ownership by target groups and will it continue after EU ends?			ASB / IFRC / DRC / ZOA		BHs VRCs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured Interviews
To what extent is the programme perceived by target populations and state and non-state organisations as successful (effective)?	NERDC / PTFRD&SN P, GNs		ASB / IFRC / DRC / ZOA		BHs NBHs VRCs (HC) VRCs (NHC)	Websites of state organisations AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews
What is the level of policy support for AUP?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT				Websites of state organisations AUP annual reports Mid-term evaluation report	Documentary analysis Semi-structured interviews
Does AUP have strong external champions?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat SDC, AUSAID/DFAT (Press / Media Officers)	ASB / IFRC / DRC / ZOA	CCI-SL/ NCASL		National press	Semi-structured interviews
How well is AUP contributing to institutional and management capacity of IOs, NGOs, communities?	NERDC / PTFRD&SN P, GNs	EUD, UN- Habitat	ASB / IFRC/ DRC / ZOA		VRCs (HC)	AUP-2010 strategy AUP operational plans AUP annual reports Mid-term evaluation report	Documentary analysis Focus group discussions Semi-structured interviews
Impact							
What have been the positive and negative, primary and secondary long-term effects produced by AUP-2010 and AUP-2012, both directly and indirectly, intended and unintended?	NERDC / PTFRD&SN P, GNs	EUD, UN-Habitat , SDC / AUSAID/DFAT	ASB / IFRC / DRC / ZOA, Women & Media Collective, Help Age Sri Lanka, Handicap International, CEJ / GMSL / Sevalanka Foundation	CCI-SL / NCASL	BHs VRCs (HC)	AUP annual reports Mid-term evaluation report	Documentary analysis Household survey Focus group discussions Semi-structured interviews Non-participant observation
To what extent has the housing delivery environment (the local construction market, cost and availability of labour and materials, size and reliability of contractors) been improved as a result of AUP programmes?	NHDA NAITA ICTAD CHPB GNs	EUD, UN-Habitat, SDC / AUSAID/DFAT	ASB / IFRC / DRC / ZOA, Women & Media Collective, Help Age Sri Lanka, GMSL / Sevalanka Foundation	CCI-SL / NCASL	BHs NBHs VRCs (HC) VRCs (NHC)	AUP annual reports External evaluation reports Housing sector data (construction market, materials production, labour)	Documentary analysis Household survey Focus group discussions Semi-structured interviews
Coherence							
To what extent do the activities undertaken by AUP-2010 and AUP-2012 allow the European		EUD				EU strategy document for Sri Lanka/ the region	Documentary analysis Semi-structured interviews

Commission to achieve its development policy objectives without internal contradiction and without contradiction with other Community policies?				AUP-2010 strategy Mid-term evaluation report	
To what extent do these activities complement the GoSL's policies and other donors' interventions?	PTFRD&SN P / NERDC, NHDA	UNDP EUD		EU strategy document for Sri Lanka/ the region SL National Development Plan Mid-term evaluation report	Documentary analysis Semi-structured interviews
Community Value Added					
To what extent has AUP added benefits to what would have resulted from Member States' interventions in the same context		EUD		EuropeAid policy and strategy documents for Sri Lanka and the region	Documentary analysis Semi-structured interviews

ANNEX 10 – EVALUATION QUESTION MATRIX AND SUMMARY OF ANSWERS: AUP-2010 FINAL & AUP-2012

MID-TERM

Relevance	
To what extent are the global and specific objectives of	The global objectives of AUP-2010-GO are: To contribute to a sustainable resettlement in the place of origin for the returnees and
AUP-2010 and AUP-2012 consistent with beneficiaries'	their host communities in North Sri Lanka
requirements, country needs, global priorities and	The specific objectives of AUP-2010 are: To improve the living conditions and social cohesion of displaced people, returnees and
partners' and EC's policies?	their host communities in the North through provision of permanent housing.
	The global objectives of AUP-2012are: to address medium term rehabilitation needs of returnees and their host communities in the
	North and East of Sri Lanka
	The specific objectives of AUP-2012 are: To improve the living conditions and social cohesion of displaced people, returnees and
	their host communities in the North and East through provision of permanent housing
	Beneficiaries' requirements: these are consistent with beneficiaries' requirements.
	Country needs: according to GoSL's Vaddakin Vasantham Programme for Northern Province (2009-2012) and its Joint Plan for
	Assistance of Northern Province 2012, these objectives have been consistent with the country's needs throughout the period of
	AUP-2010 and AUP-2012.
	Global priorities: insofar as global priorities concern resettlement and re-housing of internally displaced people's these objectives
	are consistent with them.
	EC policies: The EU Country Strategy Sri Lanka, 2007-13 identifies "A critical social aspect of Sri Lanka's recurrent conflict [as] the
	issue of Internally Displaced Persons (IDPs)"(p.9). It also states (p. 21) that
	"the main focus of EC funds 2007-13 to be on integrated district development in one or two districts of the North and East This
	shall comprise an infrastructure component, including roads and associated community infrastructure, such as housing".
Are the activities and outputs of AUP consistent with the	AUP-2010 Outputs (which are not called outputs but "outcomes") are:
achievement of its global and specific objectives?	 improved housing for the most vulnerable;
	 improved tenure security of beneficiary communities;
	improved livelihood capacity and
	improved community access to social infrastructure.
	Activities: these are too many to list but are consistent with the achievement of its global and specific objectives?
	AUP-2012 Outputs (called "Results") are:
	• improved housing for the most vulnerable using the 'Home Owner Driven' approach in a conflict-sensitive and equitable
	manner.
	improved tenure security of beneficiary communities
	• improved livelihood capacity locally and poverty alleviated through temporary / new job opportunities, vocational training and
	capacity building.
	improved community access to social infrastructure (flanking measures)
	24 "Activities" are defined spread over the various phases of the project from preparation to implementation of the different result
	areas, visibility, evaluation and audits <u>:</u>

	These activities are consistent with the achievement of its global and specific objectives except for those identified for Result 2 where four of the eight activities bear little relation.
Is the logframe clear and well structured?	The logframes for both AUP-2010 and AUP-2012 contain some indicators which lack clarity and therefore of limited use in measurement. See first of the questions under "Effectiveness" below. However, they represent an improvement over the original logframes which were submitted as part of UN-Habitat's proposal. The AUP-2012 OVIs appear in a revised logframe in Addendum No. 1 to Grant Contract No. DCI-Asie/2012/296-666. The original version of this contained numerous indicators which were not SMART (specific, measurable, attainable, realistic and time-bound). The present version represents a significant improvement which allows for better tracking of progress (the same is true for the revised AUP-2010 logframe).
Is project design largely authored and owned by partners?	Yes, both for AUP-2010 and AUP-2012. In 2009-10 Housing Technical Working Groups (HTWGs) were established to which approximately 30 agencies involved in housing reconstruction in the target districts were invited (including the EU, ASB, HABITAT, NERHP, IHP and many other small and large organisations). Co-chaired by UN-Habitat and UNHCR they defined the plans and prioritized GNs, agreed which agencies would cover which GNs in order to avoid duplication, design of the beneficiary selection system, criteria for prioritisation and the amount of the grant. This was supported fully by the GAs. Partners (IPs) made the project design which was submitted in the proposals to the EUD.
Have practical and strategic gender interests been adequately considered in the project strategy?	 Practical Gender Needs (PGNs) are identified by women within their socially defined roles, as a response to an immediate perceived necessity. PGNs usually relate to inadequacies in living conditions such as water provision, health care and employment, and they do not challenge gender divisions of labour and women's subordinate position in society⁸⁶. Strategic Gender Interests (SGIs) are identified by women as a result of their subordinate social status, and tend to challenge gender divisions of labour power and control, and traditionally defined norms and roles. SGIs vary according to particular contexts and may include such issues as legal rights, domestic violence, equal wages, and women's control over their bodies⁸⁷. The AUP-2010 logframe: includes a Result (1a) which is Improved housing for the most vulnerable which include women-headed households with a target of 10 per cent of all beneficiaries being women-headed households. This addresses a practical gender need. <u>The AUP-2012</u> logframe has a specific indicator and target for women-headed households as housing beneficiaries. It sets a target of 1,000 women-headed households out of a total of 4,350. As a percentage this is more than double the target for AUP-2010. In beneficiary selection FHHs (widows, separated wives) are given more weight in the points system Both AUP-2010 and AUP-2012 have addressed strategic gender needs. Amongst elements of the two programmes which do this are: leadership training for women's organisations (e.g. public speaking) establishing joint bank accounts setting the rule that 50% of VRC leaders have to be women
Does the project respect environmental needs?	 Here we take "environmental" to include natural disasters. The two programme have incorporated important design elements related to Disaster Risk Reduction such as: the pitched roofs (hip-roof or gable-roof); the insertion of plaster-bands on the rooftop to minimize risks of the roof blowing off in high winds. (though these are not optimally placed – see Chapter Nine: The Construction Process)

⁸⁶ Vainio-Mattila, A. Navigating Gender: A framework and a tool for participatory development. Helsinki: Finland Ministry for Foreign Affairs, 1999. http://global.finland.fi/julkaisut/taustat/nav_gender/glossary.htm
⁸⁷ Ibid

	Regarding environmental damage <i>per se</i> there are some concerns but actions have also been recorded on the part of other actors in the housing programmes if not the IPs themselves.
	The MTE expressed fears of depletion of natural resources (sand, timber, rock) and these have been echoed by the Geological
	Survey & Mines Bureau (Jaffna Branch), with respect to sand, gravel and rubble stone mining.
	Regulations are in place to control both timber logging and mineral mining, and that beneficiaries have to request permission from the GA even to cut trees on their own land.
	Illegal logging and sand mining activities are present in different areas such as witnessed during a visit close to Mylawettuvan village (Batticaloa district), where illegal river sand mining was going on to supply the many construction activities in the area.
	However we found no evidence to support the MTE view that " many forests have been destroyed and the native species Palmyra is practically extinct (few mature trees are left). ⁸⁸ as we found plenty of forests of Palmyra trees, and beneficiaries were allowed to
	cut many of them.
	UN-Habitat has facilitated the planting of tens of thousands of trees by beneficiaries of the housing programmes.
	HABITAT Technical Officers also mobilise beneficiaries to keep their environments clean and carry out home gardening.
Has (good) governance been mainstreamed in the	We assume that a project which has good project governance will do the following:
project/programme (P/P)?	 Outline the relationships between all internal and external groups involved in the project
	 Describe the proper flow of information regarding the project to all stakeholders
	 Ensure the appropriate review of issues encountered within each project
	 Ensure that required approvals and direction for the project is obtained at each appropriate stage of the project.
	 A mechanism to assess the compliance of the completed project to its original objectives
	Identifying all stakeholders with an interest in the project
	An agreed specification for the project deliverables
	The appointment of a project manager
	 Clear assignment of project roles and responsibilities
	 A current, published project plan that spans all project stages from project initiation through development to the transition to
	operations.
	 A system of accurate upward status- and progress-reporting including time records.
	 Both programmes meet these criteria.
Does the project actively contribute to the promotion of	Yes. The two programmes aim to resettle displaced and homeless people. International human rights law recognises everyone's
human rights?	right to an adequate standard of living, including adequate housing. Adequate housing was recognised as part of the right to an
naman ngnos.	adequate standard of living in the 1948 Universal Declaration of Human Rights and in the 1966 International Covenant on Economic,
	Social and Cultural Rights (UN-Habitat & UNCHR, 2009).
Effectiveness	
To what extent have AUP-2010's and AUP-2012's global	Here we consider the indicators of achievement in the logframes of the respective programmes.
and specific objectives been achieved, or are they expected	For AUP-2010 these are:
to be achieved?	(Global Objective) Number of returnees benefiting directly from improved housing, flanking infrastructure, training in construction
The global objectives of AUP-2010-GO are: To contribute	or tenure title regularisations as a result of the action (target: 19,600 people)
to a sustainable resettlement in the place of origin for the	(Specific Objective) Estimated share of the total number of beneficiaries who consider their living conditions and social cohesion as
to a sustainable resettlement in the place of origin for the	

⁸⁸ MTE, page 48

returnees and their host communities in North Sri Lanka <u>The specific objectives of AUP-2010 are</u> : To improve the living conditions and social cohesion of displaced people, returnees and their host communities in the North through provision of permanent housing. <u>The global objectives of AUP-2012are</u> : to address medium term rehabilitation needs of returnees and their host communities in the North and East of Sri Lanka <u>The specific objectives of AUP-2012 are</u> : To improve the living conditions and social cohesion of displaced people, returnees and their host communities in the North and East through provision of permanent housing	having substantially improved on project completion (target: 75% of 19,600) These have been partly achieved, notably regarding total number of beneficiaries, numbers of houses built and repaired and tenure security. Objectives relating to the result areas of using construction training for livelihoods and selection criteria were not achieved. More details are given for both AUP-2010 and AUP-2012 in Chapter 12. The AUP-2012 global and specific objectives are likely to be largely achieved. The areas where they look like they may not concern the use of construction skills for livelihoods and the selection system (likely to be partly achieved).
GO: what is the total number of returnees benefiting	AUP-2010: 25,300 persons
directly from improved housing, flanking infrastructure, training on construction or tenure title regularisations as a result of the action?	AUP-2012: 44,097 persons identified by 30th September 2014
SO: what is the share of the total number of beneficiaries who consider their living conditions and social cohesion as having substantially improved upon project completion?	Since the programmes have no indicators of "social cohesion" the household survey measured it in terms of whether relationships with other community members. These are the survey results. <u>AUP-2010</u> : 66.9% of beneficiaries felt their living conditions had improved greatly and 66.4% that their relations with other community members had improved greatly as a result of the programme. <u>AUP-2012</u> : 87.6% of beneficiaries felt their living conditions had improved greatly and 72.6% that their relations with other community members had improved greatly as a result of the programme.
What are the major factors influencing the achievement or non-achievement of the objectives?	Not applicable since the global and specific objectives cannot be measured using the logframe indicators.
To what extent have the recommendations of previous evaluations been acted upon?	 The following are the recommendations of the mid-term evaluation of AUP-2012 with brief comments on the extent to which they have been acted upon as far as the evaluation team was able to ascertain. RECOMMENDATION 1: Improve the grievance redress system The grievances should not be restricted to the beneficiary selection process, but should encompass all stages of the implementation process; YES The NEHRP guidelines prescribe that an appeal should not be directly addressed to a party directly involved in the selection process, i.e. the DS, GN, or a representative of the IP. This should be addressed at a higher level, for instance by the GA; NO There should be an explicit guarantee of non-discrimination against the person filing the complaint. YES RECOMMENDATION 2: Ensure consistency of log-frame with project description YES-enough The log-frame should reflect the appropriate hierarchical levels, i.e. from activities-outputs (efficiency), to results (effectiveness) and outcomes (impact); YES The log-frame should adequately address the actual project focus on the construction of houses; and YES Clarify the actual efforts made in flanking in terms of hardware (community infrastructure) and software (community development); Update and improve on the indicators, including providing indicators for strengthened livelihoods and social cohesion and targets, also in view of the increased programme funding.

RECOMMENDATION 3: Adopt pro-active and forward-looking planning
• The project management should adopt pro-active planning and should anticipate possible shortfalls, constraints and
opportunities directly related to house reconstruction in a particular village or area. This requires improvements in the current
"village profiles" at the micro level, and the use of planning tools, such as critical path analysis and precedence Gantt planning,
at the overall project level.
RECOMMENDATION 4: Expand monitoring to measurement of results - NO
 Monitoring should be expanded to include the measurement of results, i.e. strengthened social cohesion NO improved
livelihood perspectives among beneficiaries and the engagement of complementary programmes.
RECOMMENDATION 5: Update the Operations Manual -YES in 2013
• The Operations Manual should be updated; not only conceptually, but also as regards the "how-to" and construction
specifications made, so that TOs, craftspeople and beneficiaries can make good use of it.
RECOMMENDATION 6: Employ community mobilisers" - YES
• UNH needs to establish a continuous community presence. It is recommended to employ community mobilisers, either as
project staff or among the attended beneficiaries (paying them an allowance).
 Alternatively UNH could employ a small mobile social team that works with the TOs in the respective DS in order to ensure
adequate coverage of non-construction aspects. However, the latter option does not have the advantage of continuous
presence in the communities. RECOMMENDATION 7: Allocate funds for community infrastructure
 The original allocation in the budget for community infrastructure (€477,000) should be adhered to. The funds provided for common wells should be used to ensure the availability of washing and flushing water for toilets for the
beneficiaries, a facility which is not always readily available close to the house.
RECOMMENDATION 8: Anticipate effects of the housing scheme funded by the High Commission of India
 UNH, as the Lead agency for permanent housing, should ensure that an Emergency Market Mapping Analysis (EMMA) is initiated in association with the bousing agencies. This process will likely highlight areas in need of attention and passible.
initiated in association with the housing agencies. This process will likely highlight areas in need of attention and possible
solutions in a systematic manner;
 UNH should take the lead in setting up an easily accessible database on the availability and pricing of building materials and lead areftmeente. Some kind of guarantee by the preject is required in order to guarantee barriers in the communities to
local craftspeople. Some kind of guarantee by the project is required in order to overcome barriers in the communities to
working with craftspeople from outside. Done through GA
 RECOMMENDATION 9: Report on achievements and targets - NO UNH should report on the physical progress of house construction and on whether targets set for the reporting period are met.
If they are not, UNH should explain the reasons for this and specify what will be done to solve issues.
 UNH should provide details in its quarterly reports on the bank transfers made to beneficiaries for housing grants, in order to
enable a realistic overview of actual expenditure on housing.
 The main report can be kept concise, while details can be included in the annexes. RECOMMENDATION 10: UNH should take measures to reduce construction time - NO
• UNH should introduce a Beneficiary Agreement that explicitly spells out the time in which the house has to be completed and
which specifies the responsibilities and liabilities of all parties involved.
RECOMMENDATION 11: improve quality through intensified mentoring
Engineers and TOs should:
 maintain possible defects at a "non-critical" level, i.e. not affecting structural integrity and durability; improve the discomination of techniques to the honoficiaries and artisans;
 improve the dissemination of techniques to the beneficiaries and artisans;

GENERAL (PRINCIPAL) QUESTION To what extent have beneficiaries' livelihoods, living conditions and security of tenure been improved	 increase the detail level of technical drawings and consult the more detailed NEHRP specifications; maintain pro-active quality assurance and intensify mentoring by and of field staff. RECOMMENDATION 12: Strengthen the functions of VRCs in house construction Be more pro-active in assisting VRCs in bulk purchasing and ensuring the availability of craftspeople; Consider the VRCs as temporary housing working groups and do not seek their formalisation or registration; Implement Village Settlement Plans only for a selected number of villages where conditions are favourable (it is better to do less more intensively and with the prospect of follow-up, than to do more superficially and with little prospect of follow-up). RECOMMENDATION 13: Increase training to beneficiary households and craftspeople More training should be provided to local craftspeople (RPL); More iultustrations and details of technical solutions and options should be made available to the beneficiaries; More use should be made of the available best practices and guidelines of international and local organisations; The metoring and quality assurance of TO staff should be intensified. RECOMMENDATION 14: Intensify efforts in promoting the use of alternative materials (through "Heavy promotion of fair-face block-work, recycled materials, precast frames, soft wood roofing timbers) From the very outset, beneficiaries should be availability (win-win situation); When alternative materials are used it is important to verify if the design of the house needs to be adapted; The alternative of hollow sandcrete blocks, as well as the feasibility of a low-cost and low-maintenance rainwater harvesting system that beneficiaries could operate, should be investigated further. RECOMMENDATION 15: Consider environmental and DRR aspects more extensively Th
To what extent have beneficiaries' livelihoods, living	 An environmental impact assessment should be conducted of all project areas and alternatives should be sought if exploitation is unsustainable. The household survey found that: <u>AUP-2010</u>: 66.9% of beneficiaries felt their living conditions had improved greatly as a result of the programme.
	AUP-2012: 87.6% of beneficiaries felt their living conditions had improved greatly as a result of the programme. It is not known how many beneficiaries experienced an improvement in livelihoods but 43% of those asked how they thought the programme could be improved answered "more livelihood assistance". In all the focus group discussions nearly all beneficiaries of both programmes said that they had received "land titles" under the programme and therefore security of tenure
SPECIFIC SUB-QUESTIONS	
How many people (including women-headed households, disabled) and families are benefiting from the project by	AUP-2010: approx. 20,000 beneficiaries moved to new constructed or repaired houses AUP-2012: as at 30/06/2014 approx.: (1,426 x 4)= more than 5,700 persons moved to new constructed or repaired houses

having moved to permanent housing meeting the established minimum construction standards?	
How many houses have been built and how many houses	AUP-2010: 5068 houses in total (breakdown between FH and RH was not found).
damaged by conflict or disaster have been repaired?	AUP-2012 targets a number of 3,960 full houses and 643 repair houses (4,282 FHE); as at 30/06/2014 a total of 1,426 houses (1,052
	FH and 374 RH) have been completed. Hundreds are ongoing
What % of houses constructed in the AUP comply with the	100% of houses, both FH and RH meet minimum construction standard (unless a 20% approx. which would be entitled to little
adopted minimum construction standards?	repairs or further improvements, i.e.: unsealed tiles or ridge tiles, missed doors and windows, unpaved floor,); in 2 out 30
	Observation, two significant defects have been noted
How far have eligibility criteria been set up on the basis of	Chapter Three critiques the selection process and criteria applied.
transparency, equal opportunities, vulnerability	
assessment and fair potential access to the project and to what extent have they been correctly applied?	
What % of people and families benefiting from the AUP	The evaluation did not obtain this information.
have been strictly and correctly selected under the	
established eligibility conditions?	
How many people and households are benefiting from	AUP-2010: no data collected.
regularisations of deeds/documents of legal land	AUP-2012: by September 2014 1,992 households had been assisted by the programme of whom 391 had received title deeds, 560
ownership or other documents providing security of	an occupancy permit and 429 a "letter" from the District Secretary
tenure through the project?	
How many individuals, having completed formal	The household survey found that 77% of AUP-2010 beneficiaries and 91% of those in AUP-2012 stated that they received training, of
construction training and intensive on-site immersion	whom, 63% of AUP-2010 and 87% of AUP-2012 received training in construction related activities. However, less than 4% in each of
training then use their acquired skills as a mid-term	the programmes had attempted to make a career out of the skills they had acquired.
livelihood profession?	There is no data in the M&E system on numbers of trainees who received employment after training.
How many individuals have been trained in and utilising	Apart the day-to-day technical instruction on site, none of interviewees were trained out of 30 NPO; one can say that households
disaster-resilient building methods in housing construction?	learnt about disaster-resilient methods during the construction phase. AUP-2010: a number of 88 trained and certified by NAITA; also a number of 272 masons trained in better construction practices
construction	including DRR measures.
	AUP-2012: 13 youth (12 females and 01 male) have completed construction training in Mullaitivu; 831 beneficiaries have been
	trained incorporating disaster risk reduction measures.
How many man-days have been paid for to implement the	
project for temporary employment?	AUP-2010: assuming similar rates than AUP-2012, some 490,000 man-days had been paid for by beneficiaries during the whole
	project. AUP-2012: a total of 137,564 man-days have been paid for by beneficiaries during the first 18 months of the project (average:
	137,564 / 18= 7,642/month)
How many and what % of people (including those not	AUP-2010: directly benefitting approximately 25,300 persons
receiving housing assistance) and villages are actively	AUP-2012: 11,372 persons from 124 villages will benefit from flanking measures; 2,015 of these beneficiaries will also benefit from
benefiting from flanking measures?	housing assistance
	AUP 2010: according to the household survey 77.3% of beneficiaries were very satisfied or more with the programme.
How satisfied are beneficiaries with the AUP programmes?	AUP-2012: the project has not been completed but according to the household survey 88.7% of beneficiaries were very satisfied or
	more with the programme.
	These data are corroborated by those from the focus group discussions.

How far has the social cohesion of beneficiaries and host communities been improved?	Since the programmes have no indicators of "social cohesion" the household survey measured it in terms of whether relationships with other community members. These are the survey results.
communices seen improved.	AUP-2010: 66.4% of beneficiaries reported that their relations with other community members had improved greatly as a result of
	the programme.
	<u>AUP-2012</u> : 72.6% of beneficiaries reported that their relations with other community members had improved greatly as a result of
	the programme
What is the quality of technical assistance and guidance for reconstruction provided by Implementing Partners?	The quality of T.A. was high across all districts (during field phase of Evaluation, T.O.s and engineers were very warmly welcomed in all the beneficiaries' houses and could observe that a sincere and fruitful relationship had been established during the construction time). The beneficiaries fully trusted both the Engineers and T.O.'s recommendations and duly followed their instructions and technical
	explanations.
What is the quality and adequacy of administrative and overall support provided by the IPs to the beneficiaries?	Beneficiaries witnessed a fully supportive attitude from IPs representative in all aspect of the construction/repair phase. Technical Officers, Community mobilisers and engineers oriented applicants, beneficiaries and non-beneficiaries in tackling administrative and overall issues
What is the quality of M&E and learning processes within the programmes, to what extent do they inform management and implementation and to what extent are stakeholders involved in them?	Monitoring and evaluation is systematic and good but incomplete. Data is gathered on Result Areas ('outputs'), gender, visibility and numerous aspects of environment but there is no measurement of strengthened social cohesion or livelihoods There is a clear reporting schedule: TOs report weekly to the District Manager (DM) via the M&E Officer. The DM sends the report received to DPM (District Project Manager, Technical) at HQ who combines the reports of all the districts and sends to National Project Manager who shares it with the CTA. Data base operators (Monitoring & Reporting Assistants) feed the data base weekly (using the TO reports) Problems identified by TOs in these reports are discussed by the DM and the TOs, Engineers and Assistant Engineers (who also carry out random monitoring). Two-weekly meetings are held with TOs to identify problems and agree solutions. There are also monthly Divisional Programme meetings (co-chaired by HABITAT District Manager and Divisional Secretary) as well as District Monthly Progress meeting which the GA chairs. Annual Retreats are held as learning reviews. The last was held in Batticaloa in February 2014. (Unfortunately the only document the team was able to obtain in this area was the action list (two pages) of the June 2103 meeting so is unable to comment on the review process.
Efficiency	
To what extent have the outputs and desired effects been	Housing construction/repair took too much time to be achieved, so that an unnecessary waste of time and resources should be
achieved with the lowest possible use of resources/inputs	highlighted; this also included a potential wastage of materials (materials deteriorating by being badly protected and exposed to
(including funds, expertise, time, administrative costs.)?	external elements) and loss of enthusiasm and team spirit. Moreover labourers moved back and forth from site to site with tools.
Were resources available on time, within budget,	All beneficiaries stated that instalments were timely available in the bank accounts once prior works completed and recommended
managed transparently and respectful of rules and	by IPs representatives. No misuses or unnecessary behaviours were reported during interviews.
procedures?	
Were activities implemented on schedule, based on	The evaluation team did not obtain data on this.
activity and resource plans, clearly linked to the	
programme intervention logic and regularly monitored?	
Were outputs and desired effects achieved on time?	The evaluation team did not obtain data on this.

to outcomes as planned?	
Do inter-institutional structures allow all relevant stakeholders to fully participate in project monitoring and steering?	There is no mechanism to allow beneficiaries to participate in project monitoring and steering. GAs are involved through the monthly Divisional Programme meetings (co-chaired by HABITAT District Manager and Divisional Secretary) and the District Monthly Progress meeting which the GA chairs
Do all partners fulfil their commitments?	The meaning of this question is unclear and therefore difficult to answer
Sustainability	
To what extent are the benefits of AUP-2010I and AUP-2012 likely to continue after their termination?	This has been discussed in detail in Chapter Six.
What are the major factors influencing the achievement or non-achievement of sustainability?	This has been discussed in detail in Chapter Six.
Has sustainability been incorporated in AUP planning and activities and, if so, since when (and in what way)?	Sustainability has not been incorporated in AUP planning and activities.
Have agreements been reached with organisations to take over the various components of the programme? If so, which?	Agreements have been reached with some local governments but they are too poorly resourced to be able to comply fully.
Are the AUP programmes affordable to the authorities assuming responsibility for their sustainability? Is there a financial phase-out strategy?	No, they are not affordable. There is no financial phase-out strategy.
What is the level of ownership by target groups and will it continue after the EU project ends?	Beneficiaries have ownership of their houses but not of community assets. The continuation after the EU project ends is doubtful. See full discussion in Chapter Six.
To what extent is the programme perceived by target populations and state and non-state organisations as successful (effective)?	<u>AUP-2010</u> : according to the household survey 77.3% of beneficiaries were very satisfied or more with the programme. <u>AUP-2012</u> : the project has not been completed but according to the household survey 88.7% of beneficiaries were very satisfied or more with the programme State organisations: the GAs of Kilinochchi and Mullaitivu are very positive.
What is the level of policy support for AUP?	It is high as it coincides with state policy as mentioned above regarding GoSL's Vaddakin Vasantham Programme for Northern Province (2009-2012) and its Joint Plan for Assistance of Northern Province 2012
Does AUP have strong external champions?	Champions as such do not exist. However, supportive and proactive GAs such as in Kilinochchi and Mullaitivu are probably as useful.
How well is AUP contributing to institutional and management capacity of IOs, NGOs, communities?	AUP does not contribute to the institutional or management capacities of international organisations or NGOs. It has possibly weakened CBOs in HABITAT areas (see Chapters Five and Six); the extent to which SDC has strengthened their capacity was not measured.
Impact	
What have been the positive and negative, primary and secondary long-term effects produced by AUP-2010 and AUP-2012, both directly and indirectly, intended and unintended?	The long-term effects of AUP-2012 are impossible to define as the programme has not yet finished. AUP-2010 only recently finalised and long-term impact would not yet be measurable. However, from the results obtained in the evaluation it is expected that impact of both would be similar: <u>Intended</u> : household survey results point to increased sense of security, greater social cohesion in beneficiary communities, peace of mind and psychological stability, an "independent life", improved social status and self-esteem. In addition, of course, a substantial population of the north and east will have been stably transformed from unstable and temporary to resettled and permanent. <u>Unintended</u> :

	Dependency (see Chapter Five) and indebtedness (see Chapter Eight8).
To what extent has the housing delivery environment (the	AUP programmes contributed to a marked increase in small and medium scale hardware shops in many villages, creating real
local construction market, cost and availability of labour	market competition.
and materials, size and reliability of contractors) been	Materials shortages were reported as a minor issue whereas scarcity of skilled labourers in the villages was a major challenge across
improved as a result of AUP programmes?	all districts and villages.
Coherence	
To what extent do the activities undertaken by AUP-2010 and AUP-2012 allow the European Commission to achieve its development policy objectives without internal contradiction and without contradiction with other Community policies?	ÄUP-2010 and AUP-2012 assist the European Commission substantially in achieving its policy objectives. For almost the last decade the EU has focused its assistance in Sri Lanka in the conflict affected areas of the North and East as well as in neighbouring districts. It is EU policy to continue to focus its assistance on supporting sustainable resettlement of displaced populations, in the North and East of the country "through an integrated approach that will ensure alignment with the national development priorities. <u>http://eeas.europa.eu/delegations/sri lanka/eu sri lanka/dev coop/index en.htm</u>)
To what extent do these activities complement the GoSL's policies and other donors' interventions?	AUP-2010 and AUP-2012 activities complement GoSL and other donors' interventions very well. As already mentioned, the GoSL is working with the UN (IOM, UN-Habitat, UNHCR, UNOPS) and other partners such as the NGOs ASB, DRC, SC International Sri Lanka, SDC, UMCOR, WV Lanka, ZOA, Habitat for Humanity and Peace Winds Japan in its Joint Plan for Assistance, Northern Province (2012) In particular its Sector Objectives are :
	Shelter: to provide shelter to returning IDPs and refugees before they are included in permanent housing schemes for durable shelter. As a protection element of resettlement, families will be targeted to receive transitional shelter.
	Repair and reconstruction of damaged houses: to provide sustainable durable shelter and a return to normality through the repair and reconstruction of damaged houses.
Community Value Added	
To what extent has AUP added benefits to what would have resulted from Member States' interventions in the same context	The only member state to have intervened in this area was the UK (DFID) but this has been discontinued.

ANNEX 11 – LIST OF PERSONS MET DURING THE EVALUATION

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		City Hardware &		0094					
		Store	55-57, Stanley road, Jaffna	212222901					

ANNEX 12A – SURVEY QUESTIONNAIRE - AUP-2010 FINAL EVALUATION – BENEFICIARIES

AUP-2010 FINAL EVALUATION - BENEFICIARIES								
	(Instruction	to enumerator: if the grantee is unavailable, interview any senior household member who say	s they are familiar with the					
	programme)							
District:		GN (name):						
Respondent number		AUP beneficiary code						
(survey code number)		Date of application						
Name of respondent		Date of acceptance						
Relationship of the respondent to the grantee	(if different)	Type of housing assistance received (indicate which apply)						
		Full house	Repairs					
Does the respondent fall into any of these cate	egories?							
Female headed household								
Aged (60 years and over)								
Disabled								
None of the above								

	Questions									
								\rightarrow		
		Not at all								Greatly
	How much do you feel the provision of permanent housing in this project has improved your living									
1	conditions?	1	2	3	4	5	6	7	8	9 10
	(Instruction to enumerator: place this on a scale of 1-10)									
								\rightarrow		
			\leftarrow							
		Not at all								Greatly
	How much do you feel the provision of permanent housing has improved your relationships with other									
2	members of the community you are living in?	1	2	3	4	5	6	7	8	9 10
	(Instruction to enumerator: place this on a scale of 1-10)									
3	What would you say are the most important benefits you have obtained from this project?							_		
			\leftarrow					\rightarrow		
			-							
		Not at all								Greatly

4	How satisfied are you with the benefits you have received?	1	2	3	4	5	6	7	8	9	10
	(Instruction to enumerator: place this on a scale of 1-10)			- -		•					
5	Please explain										
		Not at all	Ł					\rightarrow			Croathy
6	How far do you feel that you have played a part in deciding how your house is designed and built?	Not at all	-	2 3	4	5	6	7	8	9	Greatly 10
0		T	4	2 5	4	5	0	/	0	9	10
7	(Instruction to enumerator: place this on a scale of 1-10) Please explain										
/	(Instruction to enumerator: prompt for answer to why they rated their participation as low, medium or	high)									
	Do you or any of your household work together with other members of the community in improving		NO								
8	your house or theirs?	YES	NO								
	If YES, please explain										
9	(Instruction to enumerator: ask who is doing what with whom)										
10	Has anybody in this household received any training as part of the project?	YES	NO								
10			NU								
11	(Instruction to enumerator: prompt for formal construction training or intensive on-site training in the community) 1 I If so, whom?										
11	(Instruction to enumerator: ask for relationship to respondent)										
12	Which type of training? (formal construction training OR on-site training in the community OR other type	o of training	to ho c	nacified)							
12	(Instruction to enumerator: check each type of training for each person mentioned in previous question		5 - 10 DE 3	pecifieu							
13		YES	NO								
15	(Instruction to enumerator: check "yes" or "no" for each person mentioned in previous question)	TLS	NO								
14	When did they get the job?										
14	(Instruction to enumerator: fill in month and year for each person mentioned as getting a job in previou	is question)									
15	How long did they do that job?	is question)									
15	(Instruction to enumerator: fill in number of years and months for each person mentioned in previous of	upstion)									
16	Did you receive any kind of technical assistance or guidance to build this house?	YES	NO								
10	(Instruction to enumerator: if respondent doesn't seem to know, prompt by asking if they received hou		-	ring visits	ov project	staff)					
17	If so, what was it?				sy project	. starry					
17	(Instruction to enumerator: fill in type of technical assistance or guidance)										
18	How good do you think it was?	Poor	Fair	Good \	/ery good						
	Please explain your answer:			0000							
20	Apart from housing and training, has the project provided you with any other support?	YES	NO								
	If so, what was it?	. 20									
	(Instruction to enumerator: prompt for agricultural, livelihoods support or support in obtaining security	of land title	a).								
23	How good do you think it was?	Poor	Fair	Good \	/ery good						
	Please explain your answer.				, 0.00						
	Was there any other kind of support that you would have liked but you did not receive?	YES	NO								

26	If so, what?							
27	7 If you were asked what would you suggest to improve the project?							
28	Would you rather have stayed in the urban area where you were provisionally accommodated if you	YES	NO					
	had received the same grant?							
29	Have you had to borrow money to build your house in the housing project?	YES	NO					
30	Has this caused you any problems?	YES	NO					
31	If so, which?							

ANNEX 12B – SURVEY QUESTIONNAIRE - AUP-2010 FINAL EVALUATION

	Annex 12-AUP-2010 FINAL EVALUATION	Non-B	eneficiary	Households							
	Survey Questions										
1	How did you find out about the (AUP) housing project?										
	(Instruction to enumerator: ask respondent to explain where they found out about th	e AUP)									
2	Was it easy to get more information about the project?	YES	NO								
3	Was it easy to apply for housing assistance?	YES	NO								
4	If no, please explain										
	(Instruction to enumerator: ask respondent to explain what was difficult about it)										
5	Which documents did you have to produce when applying?										
	(Instruction to enumerator: ask respondent to list the documents s/he had to produce	e when a	applying fo	or housing as	sistance	2)					
6	Was it clear to you why your application was unsuccessful?	YES	NO								
7	Do you think the decision was fair?	YES	NO								
8	If not, why not?										
	(Instruction to enumerator: ask respondent to explain why s/he thought the decision	was unf	air)								
	Are you aware of any procedure to appeal against the assessment of your										
	application?	YES	NO								
	Do you use any of the (infrastructure) built by the AUP housing project?	YES	NO								
11	If so, which?										
	(Instruction to enumerator: list which AUP-built infrastructure is used by respondent)										
										Very m	
12	What contribution has it made to your living standards?	N	one	A little	ć	A fair amou	unt	Quite a		indee	d
	(Instruction to enumerator: place this on a scale of 1-10)	1	2	3	4	5	6	7	8	9	10
	Have you noticed any differences in the availability or cost of building materials or										
	13 the quality of contractors since the AUP project started? YES NO										
14	Please explain.										
	(Instruction to enumerator: ask respondent to explain any differences s/he has detect	:ed)		1							
	Do you or any of your household work together with other members of the										
15	community in improving your house or theirs?	YES	NO								
	Thank you for your time and cooperation.										

ANNEX 12C – SURVEY QUESTIONNAIRE - AUP-2010 FINAL EVALUATION

NON-BENEFICIARY HOUSEHOLDS	(Instruction to enumerator: if the applicant is unavailable, interview any senior household member who says they are familiar with the programme)
District:	GN (name):
Respondent number	AUP applicant code
(survey code number)	Date of application
Name of respondent	
Relationship of the respondent to the grant applicant (if different)	
Does the respondent fall into any of these categories?	
Female headed household	
Aged (60 years and over)	
Disabled	
None of the above	

		Annex 12	Α	UP-2012 BASELINE (MID-TERM) SURVEY
E	BENEFICIARY HOUSEHOLDS	(Instruction to enumerator: if the gr programme)	antee is unavailable,	, interview any senior household member who says they are familiar with the
	District:	GN (name):		
	Respondent number	AUP beneficiary code		
	(survey code number)	Date of application		
	Name of respondent	Date of acceptance		
	Does the respondent fall into any of these	Type of housing assistance received	indicate which	
	categories?	apply)		
	Female headed household	Full house	Repairs	
	Aged (60 years and over)			
	Disabled			
	None of the above			

		Not at all Greatly
1	How much do you feel the provision of permanent housing in this project has improved your living conditions?	
-	(Instruction to enumerator: place this on a scale of 1-10)	
		→ →
		<
		Not at all Greatly
2	How much do you feel the provision of permanent housing has improved your relationships with other members of the community you are living in?	1 2 3 4 5 6 7 8 9 10
-	(Instruction to enumerator: place this on a scale of 1-10)	
3		
		>
		~
		Not at all Greatly
4	How satisfied are you with the benefits you have received?	1 2 3 4 5 6 7 8 9 10
	(Instruction to enumerator: place this on a scale of 1-10)	
5	Please explain	
		<
		Not at all Greatly
6	How far do you feel that you have played a part in deciding how your house is designed and built?	1 2 3 4 5 6 7 8 9 10
	(Instruction to enumerator: place this on a scale of 1-10)	
7	Please explain	
	(Instruction to enumerator: prompt for answer to why they rated their participation as low, medium or high)	
8	Do you or any of your household work together with other members of the community in improving your house or theirs?	YES NO
9	If YES, please explain	
	(Instruction to enumerator: ask who is doing what with whom)	
10	Has anybody in this household received any training as part of the project?	YES NO
	(Instruction to enumerator: prompt for formal construction training or intensive on-site training in the community)	
11	If so, whom?	
	(Instruction to enumerator: ask for relationship to respondent)	
12	Which type of training? (formal construction training OR on-site training in the community OR other type of training - to be specified)	
	(Instruction to enumerator: check each type of training for each person mentioned in previous question)	
13	Since completing the training have they used it to get a job?	YES NO

	(Instruction to enumerator: check «yes" or "no" for each person mentioned in previous question)							
14	When did they get the job?							
	(Instruction to enumerator: fill in month and year for each person mentioned as getting a job in previous question)							
15	How long did they do that job?							
	(Instruction to enumerator: fill in number of years and months for each person mentioned in previous question)							
16	Did you receive any kind of technical assistance or guidance to build this house?	YES	NO					
	(Instruction to enumerator: if respondent doesn't seem to know, prompt by asking if they received house plans and monitoring visits by project	staff)						
17	If so, what was it?							
	(Instruction to enumerator: fill in type of technical assistance or guidance)							
18	How good do you think it was?	Poor	Fair	Good Very	good			
19	Please explain your answer:							
20	Apart from housing and training, has the project provided you with any other support?	YES	NO					
22	If so, what was it?							
	(Instruction to enumerator: prompt for agricultural, livelihoods support or support in obtaining security of land title).							
23	How good do you think it was?	Poor	Fair	Good Very	good			
24	Please explain your answer.							
25	Was there any other kind of support that you would have liked but you did not receive?	YES	NO					
26	If so, what?							
27	If you were asked what would you suggest to improve the project?							
28	Would you rather have stayed in the urban area where you were provisionally accommodated if you had received the same grant?	YES	NO					
29	Have you had to borrow money to build your house in the housing project?	YES	NO					
30	Has this caused you any problems?	YES	NO					
31	If so, which?							

ANNEX 13 – FIELDWORK PLAN-SAMPLE SELECTION-FOCUS GROUP DISCUSSIONS, SEMI-STRUCTURED

INTERVIEWS AND OBSERVATIONS

				UPDATED VERSION (5 September 2014)											
				AUP-2010 (Final Evaluation)											
				Survey		FGD	FGDs (VRCs)			SSIs (orgs. & agencies)			Obs.		
	Beneficiaries per District (%)	No. Villages (GN) to Visit	Beneficiaries	Non- beneficiaries	Total	Beneficiaries (host comms.)	Non-benefs (non-host	Total	Beneficiaries	Non- beneficiaries	Total	Beneficiaries	Non- beneficiaries	Total	
District	2	1	0	2	11	0	comms.)	0			1	1	0	1	
Mannar	3	1	8	3	11	0	0	0			1	1	0	1	
Vavuniya Kilina ahahi	4	1	10	4	14	1	0				9	1	0	1	
Kilinochchi Mullaitivu	50 43	3	125 108	50 43	175 151	3	<u>1</u>	4			9	<u>10</u> 9	4	15 12	
Ballicaloa	43	0	0	43	151	2	1	0	0	0	0	9	4	0	
Total	100	8	250	100	350	6	0	8	0	0	18	21	8	-	
10101	100	8	230	100	330	0	2	-			10	21	8	25	
								AUP-201	2 (Baseline)						
				Survey			Ds (VRCs)	-		orgs. & agencies)	r —		Obs.		
	Beneficiaries per District (%)	No. Villages (GN) to Visit	Beneficiaries	Non- beneficiaries	Total	Beneficiaries (host comms.)	Non- benefs (non-host	Total	Beneficiaries	Non- beneficiaries	Total	Beneficiaries	Non- beneficiaries	Tot al	
District							comms.)								
Mannar	3	1	8	N.A.	8	() N.A.	0	1	N.A.	-	1 :	1 N.A.	1	
Vavuniya	0	0	0	N.A.	0	() N.A.	0	0	N.A.	() (0 N.A.	0	
Kilinochchi	23	1	58	N.A.	58		l N.A.	1	4	N.A.	4	4	5 N.A.	5	
Mullaitivu	7	1	18	N.A.	18	() N.A.	0	1	N.A.	-	1 :	1 N.A.	1	
Ballicaloa	67	3	168	N.A.	168	4	1 N.A.	4	12	N.A.	12	2 14	1 N.A.	14	
Total	100	6	250		250	1	5	6	18		18	8 2.	1	21	

Survey Sa	ample			CORRECTE	D 5 S	ept 2	014								
type of assis	tance received (new	house construct	tion and house	repairs each t	type pro	oportio	nally including t	peneficiari	es who receive	d assistand	ce to esta	blish security	of tenure)	••	
location (all	beneficiary districts w	vill be covered t	hough respond	ents will be cl	ustered	d in a lir	nited number o	of villages i	n each for reas	ons of logi	stics)				
	i cs (ensuring that vulr						d and disabled	are adequ	ately included)						
stratification	stratification (sample distributed proportionally to beneficiary numbers in each location)														
BENEFICIARY	Y & NON-BENEFICIAR	Y HOUSEHOLDS	5												
			AUP-2010												
			(Final												
			Evaluation)	\											
			Survey												
D ¹ · · · ·	Beneficiaries per	No. Villages						Beneficia	ries						Non-
District	District (%)	(GN) to Visit			F				l		Densis			Tatal (EU. 0	beneficiaries
					Full Ho	use					Repairs	5		Total (FH & Repairs)	Full House
			Vulnerable	Most				Total	Vulnerable	N	lost Vuln	erable	Total		
				Vulnerab	le			FH					Repairs		
				FHHs	A	ged	Disabled			FHHs	Aged	Disabled			
Mannar	3	1		2	1	1	1	4,65	1	1	0	-	3	-	N.A.
Vavuniya	4	1		3	2	1	1	6,2	2	1	0	-	4		N.A.
Kilinochchi	50	3		39	19	10	10	77,5	24	12	6	-	48	125	
Mullaitivu	43	3	:	33	17	8	8		20	10	5	-	41		N.A.
Ballicaloa	0	0		0	0	0	0	0	0	0	0	0	0		N.A.
Total	100	8,44		78				155					95	250	
BENEFICIAR	Y HOUSEHOLDS	1													
			AUP-2012												
			(Baseline)												
			Survey						l <u>.</u>						
	Beneficiaries per	No. Villages						Beneficia	ries					Grand Total (All	Non-
District	District (%)	(GN) to Visit												Beneficiaries)	beneficiaries
			Ner		Full Ho	ouse		Total	Ner	1	Repairs Vulnera		Tatal	Total	
			Non- Vulnerable	Vulnerable				Total FH	Non- Vulnerable		vuinera	DIE	Total Repairs		
				FHHs	Aged				vallerable	FHHs	Aged	Disabled	Repairs		
Mannar	3	1	3	1		1	1	5	1	1	Ageu 0		2	8	N.A.
Vavuniya	0	0	0	0		0	0	0	0	0	0	-	0		N.A.
Kilinochchi	23	1	20	10		5	5	41	8	4	2	-	17		N.A.
Mullaitivu	7	1	6	3		2	2	12	3	1	1	1	5		N.A.
Ballicaloa	67	3	59	30	1		15	119	24	12	6	6	49		N.A.
Total	100	6,38						178					73	250	

AUP-2010					%			UN-Habitat figures - used for calculations
	Full House	Repairs	TOTAL		Of all FH	Of all Resp.	Of tot. benefs.	
District	Complete	Complete	BENEFS					
Vavuniya	100	105	205	Vav	3	5	4	
Mullaitivu	1.082	1.117	2.199	Mull	35	58	43	
Kilinochchi	1.785	720	2.505	Kili	57	37	50	
Mannar	150	0	150	Mannar	5	0	3	
Batticaloa	0	0	0	Batti	0	0	0	
Total (5,068)	3.117	1.942	5.059	Total	100	100	100	
	62	38						
AUP-2012					%			
	Full House	Repairs	TOTAL		Of all FH	Of all Resp.	Of tot. benefs	
District	Complete	Complete	BENEFS					
Vavuniya	0	0	0	Vav	0	0	0	
Mullaitivu	80	19	99	Mull	8	5	7	
Kilinochchi	271	38	309	Kili	28	10	23	
Mannar	35	0	35	Mannar	4	0	3	
Batticaloa	578	341	919	Batti	60	86	67	
Total (5,068)	964	398	1.362	Total	100	100	100	
	70,77826725	29,22173275						

		Allocation of da	ys / team members to d	ifferent field activities				
				Man-days (mission days)		Main focus of ea	ach team member	
	ECDs (2 per day)	MK / DS	Target: 14	E (E)		RS: coordination, survey, SSIs, FGDs, workshop?		
	FGDs (2 per day) SSIs (3-4 per day)	MK / RS	Target: 14 Target: approx. 35	5 (5)		MK: planning, policy, programme design, SSIs, FGDs		
	Observations (5 per day)	Mario	Target: 50	5 (5)		MM: construction, materials, technology, NGOs, observations, drawings		
		All	-	8.3 (3)		urawings		
	SSIs (Colombo) (3 x 3 per day)	All	Target: 25	30 (10)				
	Documentary analysis (3x4/day)	All	Target: 50					
% total beneficiaries per district	Workshop	FGDs (days needed)	SSIs (days needed)	4 (1.5) Obs (days needed)	Total Man/Days Needed (27 available)	Actual Days (9 available on this mission)	Possible Order in Itinerary	Base
7	7 Mannar	2 (1)	5 (1.5)	4 (0.5)	3	1	1	
4	Vavuniya	2 (1)	5 (1.5)	3 (0.3)	3	1	2	
23,5	Kilinochchi	3 (1.5)	8 (2)	12 (1)	5	2	3	Jaffna
47,0) Mullaitivu	4 (2)	9 (2.5)	23 (2)	7	3	4	
18,5	Batticaloa	3 (1.5)	8 (2)	8 (0.75)	5	2	5	Batticaloa
100		14 (7)	35 (9.5)	50 (4.55)	23	9		

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ANNEX 15 – RECOMMENDATIONS OF WORKING GROUPS AT WORKSHOP ON PARTICIPATORY APPROACHES TO HOUSING

	SECTOR (ENTREPEURSHIP)
- SOME ROOMS FOR INITIAL TES	- ADURT ENHENCING ALTERNATIV
- CONSIDER LANDLESS PEOPLE.	& NEW COST EFFECTINY TECHNO
- PRICE EXCALATION - (ONTINGENCY MONEY FOR FAMILY. - ADJUSTING THE HOUSE M REQUIREMENTS (CONSTRUCTION - ADUPTING SCORING SYSTEM - ADAUPT LIVLIHOOD PROGRA . CONSTRUCTION FOR SECTOR (ENTREPEURS)	A COMPONENTS. INII - CONTROL CONSTRUCTION PERIOD VIA THROUGH CLOSE COMMUNITY MONITO 4: - MINIMIZE SOCIAL ISSUES THR PROGRAMMES. DCU
Changes proposed Prepa Process • Revision of scoring system focussing More on cultural & context	er a
Technical aspects: . Revision of Minissum Lockable	D HOUSING DESIGN I. CONSIDERING CUS INCLUDE ASTROLOGY I.
Standards * 100M • Increase grant Anout . Revisu To travated backage . Repare	D LAND TITLE HOUSING I. CONSIDER LAN ADDISTRANCE PER LANDLESS - SOLD LAND BC - EXTENDED FAM
(Wells, livelihood etc) • Arono tuis of More innovative, environmen • Trade	stre Fe FINIANCING I 325,000 (2010) → Geographics TO THE F

+ SECURITY INFANSTRUCTIRE FAFILITES (STANDAD) I. CONSTRUCT BASIC D FINANCING I 325,000 (2010) -> 5.00 00 I. REMABLITATE LIVELIA ACLORDING TO THE ESCALATIO 1.2. IRRIGATION GRA I FINANCING D. IMPROVE PLAY GROUNDS I. Gun S I. EMPOWER COOS 5 (5) MATERIALS FORNING, CLUSTERS DTRAINING I. ALTERNATIVE TECHNIC I. RESTART THE EXISTED CARPENNERS INPUSTRIES (OPPUSUDDAT I. THIN IMPROVE LIVELINDO IT. EMPONER / FINANCE TO 1 II. DISASTER RESILIENC PROVIDE. ADEQUATE BASIC COMMONTY I. NIN, 1 PRESCHOOL, CC, INFAASTRUCTIRE FREILUTDES (STENDAD) I. CONSTRUCT BASIC RO I. REMARLITATE HVELIHOOD 1. P. IRRIGATION GRANNE IN. IMPROVE PLAY GROONDA I. Gun S T

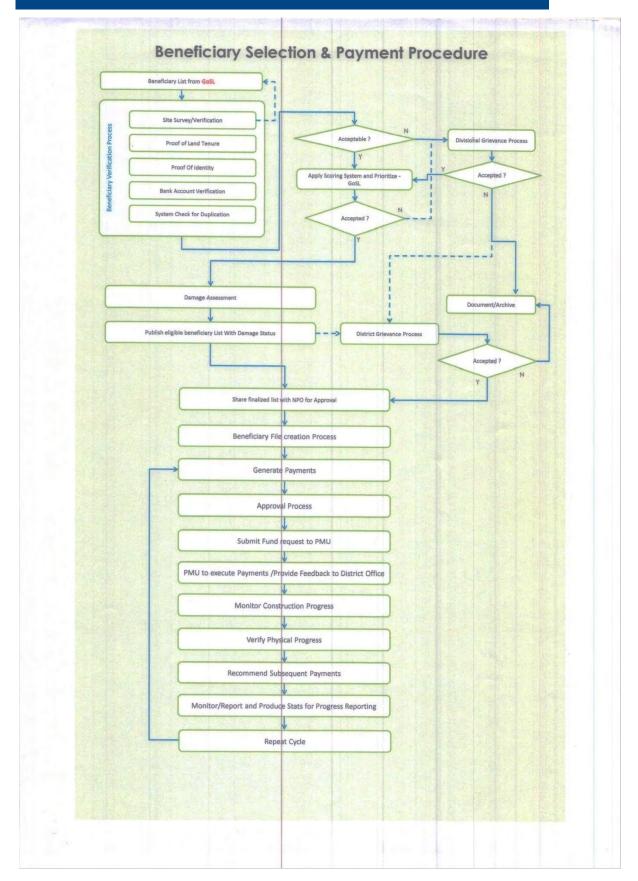
b Sustainability A Community Bares bulk Rocu b Mass Materials Production by Cooperchises or Locally. Group 2 1. Selection Creteria. a Over 65 years (How far Consid 65?) b Revisit Scoring System. 2. Change in Design. a Bared On. Voulnerability. 7) Protection - Gender. Special Attention on Voulne Women, disable family 3. Grant Amount. reduced Voulnerability. (Comple House by the Org. , a, 650,000.00 A. Financial Counselling & Environmental Friendly App & Rain Water harvesting b) Solid Waster Mgt 4, Alternative Materials. ", Technology Using Less " (Minimise use of Ceme Planting trees while Con Itouse b) Maximise use of Local 9, Partnership Building 9, Private Sectors - NGOO Local & N ,51 Issue of Land Less p Gout & Stake holders. Land Tenure through CBOS A

ANNEX 16 – LIST OF PERSONS ATTENDING THE WORKSHOP IN KILINOCHCHI, SRI LANKA - SEPTEMBER 24TH, 2014

Name	Position	Organisation	Address	Phone	Mobile	email	website	Fax	skype
	EVALUATION TEAM								
Dr. Reinhard Skinner				(+31) 10 4425363	(+31) 06 2440 5317	rjskinner4@gmail.co	m		reinhard.skin ner
Dr. Mano						<u>, </u>			mano.kumar
Kumarasuriyar						mano.kumarasuriyar	@gmail.com		asuriyar
Mr. Mario Martelli				(+39) 091 9821822	(+39) 347 5769253	mr.martelli@gmail.co	om		mariomarte
I	MPLEMENTING PARTNERS								
United Nation	ons Human Settlements Prog	rammes							
Mr. Tim McNair	Chief Technical Advisor	UN-Habitat	202-204, Bauddhaloka Mw., Colombo 07	0094 11 2580691	+94 719999809	tim@unhabitat.lk	www.unhabitat.lk		
Mr. Piyal Ganepola	Deputy Project Manager- Programmes	UN-Habitat	30, Asoka garden, Colombo 04	0112055310- 313 Ext 102		piyal@unhabitat.lk			
Mr. I.A. Hameed	National Project manager	UN-Habitat	30, Asoka garden, Colombo 04	+94 112055313	+94 772100138	iahameed@unhabita	t.lk		
Ms. E-L. Hannula	Architect Project Manager	UN-Habitat	30, Asoka garden, Colombo 04			emma@unhabitat.l k			
Mr. A.H. Mohhommed Jezeer	Deputy Project manager	UN-Habitat	16, 4th lane, Kanakapuram, Kilinochchi		+94(0)77 237 4133	jezeer@unhabitat.l k			
Mr. K. Pathmananthan	Deputy Project manager	UN-Habitat	16, 4th lane, Kanakapuram, Kilinochchi		+94(0)77 766 7298	kandiah@unhabitat.	Ik		
Mr. Zuhair J. Kariapper	Deputy Project manager - Infrastructure	UN-Habitat	16, 4th lane, Kanakapuram, Kilinochchi		+94(0)77 756 3372	zuhair@unhabitat.l k			
Mr. M.S.M. Aleem	Senior Engineer	UN-Habitat	16, 4th lane, Kanakapuram, Kilinochchi		+94(0)77 3268298	aleem@unhabitat.l k			
Mr. A.L. Niyas	Senior Engineer	UN-Habitat	230, A9 road, Thondamanagar, Kilinochchi		+94(0)77 233 0942	niyas@unhabitat.lk			
Mr. A. Vinayagalingam	Senior Engineer	UN-Habitat	16, 4th lane, Kanakapuram, Kilinochchi		0777 678768	vinayagalingam@unl	nabitat.lk		
Mr. T. Arullraj	Engineer	UN-Habitat	230, A9 road,		7777 42461	arullraj@unhabitat.ll	(

Name	Position	Organisation	Address	Phone	Mobile	email	website	Fax	skype
			Thondamanagar,						
			Kilinochchi						
			230, A9 road,						
			Thondamanagar,						1
Mr. S. Yuganeethan	Engineer	UN-Habitat	Kilinochchi		776 259564	yughaneethan@unha	abitat.lk		<u> </u>
			Kanukherni east,	0094 021		carthik@unhabitat.l			
Mr. A. Carthik	Engineer	UN-Habitat	Mulliyawalai, Mullaitivu	2061200	77 5593417	k			
Mr. C.									1
Jegatheeswaran	Engineer	UN-Habitat			776 915384				<u> </u>
Mr. M.I.M.			16, 4th lane, Kanakapuram,						1
Rishadkhan	Engineer	UN-Habitat	Kilinochchi		77 9003917	rishadkhan@unhabit	at.lk		<u> </u>
Mr. M.S. Fuathus	Community Mobilization		30, Asoka garden, Colombo			shamir@unhabitat.l			
Shamir	Officer	UN-Habitat	04		77 3661494	k			<u> </u>
Swiss	Cooperation Office in Sri Lan	ka							
	Programme Manager &			+94 21 222	+94 77 317	martin.studer@sdc.	ww		
Mr. Martin Studer	Head of Office	SDC-Jaffna	Wyman Road 18/10, Jaffna	4740	0826	net	w.swisscoop.lk		
				+94 21 222	+94 77 317	reto.gerber@sdc.ne	ww		
Mr. Reto Gerber	Project Manager	SDC-Jaffna	Wyman Road 18/10, Jaffna	4740	0827	t	w.swisscoop.lk		
Mrs. Darishini				+94 21 222	+94 77 317	darishini.mahandra	ww		
Mahandran	National Project Officer	SDC-Jaffna	Wyman Road 18/10, Jaffna	4742	0828	n@sdc.net	w.swisscoop.lk		
Mr. L. Lourdsmen	Engineer	SDC-Jaffna			770 292528				
Z	OA - Relief, Hope, Recovery								
Mr. R. Anthony	Community Development		34, Glover street, Colombo	0094 11	+94 77	rebecca@zoasrilank	www.zoa-		
Caleesious	Advisor	ZOA	05	7529600	3100473	a.org	international.com		
	STATE ORGANISATIONS								
Mr. S.P. Amalinar	ADP	DS Office	Kilinochchi	077 8889367					
Mr. K. Mahinthan	ADP	DS Office	Kilinochchi	077 9459319					
Mr. Rangika		University of							
Halwatura	Professor	, Moratuwa			772 704206	rangika@uom.lk			
Mrs. Lakmini		University of							
Ranasinghe	Assistant Professor	Moratuwa			771 970200	lakminihr@gmail.con	n		
	Miscellaneous								
					0777				
Mrs. T. Sivakumar	Field Officer	SAH			260719	sivakumar@sah.lk			
Mrs. R. Thusyanthi		KKM	1		777 260719				

ANNEX 17A – THE BENEFICIARY SELECTION AND PAYMENT PROCESS



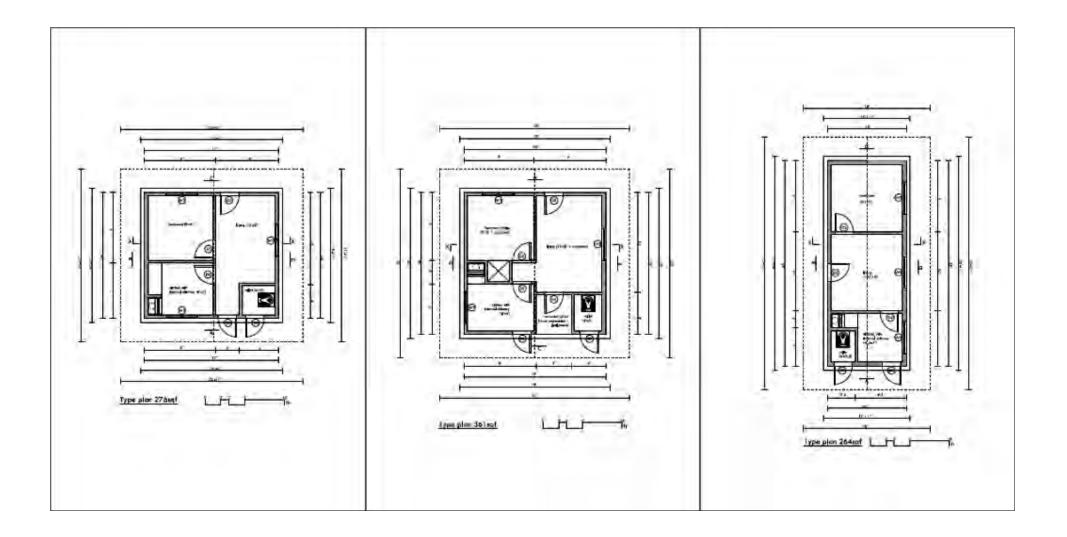
ANNEX 17B – EXAMPLE OF BENEFICIARY SCORING CRITERIA

1	Date: 2401:2017 19103		GN Division: Iranais		iri Lanka chrough Hous	٦	
	Date: ADDC:2013 1192/13 District: Multaithive	-	Applicant Name:	C. Anton M	lohen no s	1	
1	DS Olvision: Puthukkudiyinuppu	-	Applicant NIC Num	ber: 6018	1912351		
No	CRITERON	WEIGHT	10 POINTS	20 ROINTS	diredints	POINTS SCORED	WEIGHTED SCOR
1	Family Head (couples, other than olderly, score 0). Score once only	0.25	Single-male headed family	Elderly headed family including elderly couples	Child or physically/mentally disabled head of a family, single woman, female-fieaded family	00	0.0
7	Number of dependent family members excluding family head and regular income earners (i.e. inc), children, siblines, and/or elderly members)	0.25	One	Two to three	More than three	20	50
3	Physically or mentally disabled family members (including family head)	0.20	-	One	Two or more	00	0.0
4	Age of children living with the family (come once only)	0.18		With children aged 12 to 18	With children aged under 12	20	3.6
5	Year of displacement	0.12	price to April 2008	after April 2008		20	2.4
÷	1	-	1	1-1-1		TOTALMARIS	11.0
	Physically or mentally disabled means those Scoring has been completed in accordance with th UN-NABITAT Technical Officer Designation: Name: Asistant Engineer	Divisio	hanaficiary selection nal Secretariat Off tion: Graduate Traina S. Sui e: S. Sui	riteria and scoring lice 2991 m	un of the disability, and all disabled	children	I.
	Signature: District Office - 4 disate	1		11			
	UN-Habitat	-	RR Officer	1			

ANNEX 18 – SEMI-STRUCTURED INTERVIEWS CARRIED OUT

Date	Name	Title	Organisation	Place				
		Donors	Ŭ					
	Mr. Justin Mohan	First Secretary (Dev. Cooperation)	Indian High Commission					
		UN-Habitat						
	Mr. Tim McNair	Chief Technical Advisor	UN-Habitat					
11.9.14	Mr. I.A. Hameed	National Project manager	UN-Habitat					
	Mr. A.H. Mohhommed							
17.9.14	Jezeer	Deputy Project manager	UN-Habitat					
19.9.14	Mr. Joseph Jeyamaran	District Manager, Mullaitivu District	UN-Habitat					
18.9.14	Mr. Anver Khan	District manager, Kilinochchi District	UN-Habitat					
	Mr. K. Pathmananthan	Deputy Project manager	UN-Habitat					
	Mr. Zuhair J. Kariapper	Deputy Project manager - Infrastructure	UN-Habitat					
	Mr. Mohamed							
	Rahmathullah	Monitoring & Reporting officer	UN-Habitat					
	Mr. N. Vijayakumar	Programme analyst	UN-Habitat					
8.9.14	Ms. Kalyani Balathas	Gender and Environment Associate	UN-Habitat					
	Mr. T. Perera	Database administrator	UN-Habitat					
		Swiss Cooperation Office in Sri Lanka						
4.9.14	Mr. Lars Buechler	Deputy Director of Cooperation	SDC - Colombo					
6.9.14	Mr. Martin Studer	Programme Manager & Head of Office	SDC-Jaffna					
	Mr. Raveendram, District							
10.9.14	Manager	HNHDA	Jaffna					
	Mr. Reto Gerber	Project Manager	SDC-Jaffna					
10.9.14	Mrs. Darishini Mahandran	National Project Officer	SDC-Jaffna					
	STATE ORGANISATIONS							
	MR. KISHAN		NBRO (National Building					
	SUGATHAPALA	Human Settlements Division	Research Organisation)					
			NHDA (Nationl Housing					
	Mr. M. Raveendran	District manager	Development Board)					
	Mr. Nagalingam							
	Vethanayathan	D.s Gov. Agent	District Secretariat					
	Mr. R. Thileepan	Assistant Director	District Secretariat					
10.9.14	Nava Vijayakumar		UNDP	Colombo				
10.9.14	Mr. Raveendram	District Manager	NHDA					
23.9.14	Mr. Sallem Moullana		NAITA	Batticaloa				
			Kallady Vocational Training					
23.9.14	Mrs. Kasthuri	Instructor and OIC	Centre, Batticaloa	Batticaloa				
			Geological Survey & Mines					
	Mr. G. Jeyarypan	Mining engineer	Bereau					
		Miscellaneous						
			NHDA (National Housing					
	Mr. Janaka	Housing Development Unit	Development Authority)					
	Mrs. T. Sivakumar	Field Officer	SAH					
	Mr. J.J. Mohan	First Secretary (Dev. Cooperation)	High Commission of India					
	Mr. Kumarasamy Dinesh							
10.9.14	Chandru	Dep. Project Manager ECD	Terre des Hommes	Pallai				
			GS&MB (Geological Survey					
			& Mining Bureau, Reg.					
10.9.14	Mr. G. Jeyarupan	Mining Eng	Off.)	Jaffna				
		NGOs						
10.9.14	Rev. T S Joshua	Director	ККМ	Jaffna				
10.9.14	Mr. S. Jesuthasan	Project Coordinator	SAH	Kilinochchi				
4.9.14	Ms. Rebecca Oven	Head of Donor Relations	ZOA	Colombo				
23.9.14	Mr. Pushpa	Project Manager	Habitat for Humanity	Batticaloa				
25.9.14	Dr. Vigasha Gunesekara	Senior Professional	CEPA	Colombo				

ANNEX 19 – NEW PROPOSED TYPE-PLANS – PLANS AND BOQ





	Approximate Plinth area - 264 sq. ft. (feet: 26'11" x 10'11")				
	Implemented by: Evaluation Team				
No	Description	Unit	Qty	Rate LKR	Amount LKR
1	Excavation in trenches for foundation and septic tank and depositing excavated material to a distance not exceeding 2.0m.	Cu.m	12,32	623,00	7.672,74
2	75mm thick 1:3:6(38mm) cement concrete screed in foundation.	Cu.m	1,12	9.766,00	10.891,82
3	Random rubble masonry in 1:5 cement mortar in foundation.	Cu.m	11,20	8.860,00	99.236,54
4	Applying DPC on top of foundation with Bitumen	m	9,29	116,00	1.078,10
5	150mm (6") thick Block masonry wall in 1:5 Cement mortar for external wall, external face finished with neat pointing	Sq.m	66,10	1.258,00	83.159,84
6	100mm (4") thick Block masonry wall in 1:5 Cement mortar for partitions wall, cubical and septic tank (medium height: 320 cm)	Sq.m	28,48	1.060,00	30.188,80
7	Lintel Beam 100mm x 150mm, cement concrete1:2:4(20), Reinforcement with 2 No. 10mm tor steel including form work.	m	30,98	844,00	26.147,12
8	Roof (m. 9,48*4,87), Gable with Calicut pattern tiles on 150x50 ridge plates, 125x75 purling, 100x75 wall plates, 100x50 rafter at 550mm centres and 50x25 mm reaper at 300 mm centres in acceptable quality timber frame work including ridging and application of two coats wood preservative.	Sq.m	46,17	1.974,00	91.134,84
9	Earthwork - Back filling & compacting. (Back filling to trenches with selected earth available at site)	Cu.m	21,66	282,00	6.108,20
10	Provision for cyclone resistance including stiffener columns and roof band & ridge construction (70% of Type I)	Item	0,70	9.898,00	6.928,60
11	60 mm thick 1:2 1/2:5 (25mm) cement concrete in floor	Sq.m	24,16	713,00	17.223,23
12	12mm thick 1:5 cement internal plastering & finished smooth for bed room and kitchen at 2,74 m height and septic tank at 1 m height (Prior to plastering provide electrical conduit pipe for future use)	Sq.m	57,84	385,00	22.268,94
13	External decorative plaster band (Architrave) around door and window - reveals extending to the external wall surface to form a band of 4" wide	m	0,00	0,00	0,00
14	12mm thick 1:3 cement sand mix rendering in a room and kitchen	Sq.m	14,85	422,00	6.268,18
15	Doors- supplying and fixing of 28mm thick sash and with 100mm x 50mm frames with acceptable quality timber with iron mongary & lock	No	2,00	9.000,00	18.000,00
16	Window- supplying and fixing 25mm thick sash and with 100mm x 50 mm frames with acceptable quality timber with iron mongary	No	3,00	7.000,00	21.000,00
17	Supplying and fixing squatting pan . Rate including plumbing	Item	1	6.000,00	6.000,00
18	Toilet door	No	1	4.000,00	4.000,00
19	75mm thick 1:2:4 concrete for slab including R/F 10mm B/W at 200mm spacing including formwork in chimney and toilet slab (or pipe chimney)	Sq.m	3,00	1.858,00	5.574,00
	Total cost for lockable house including unskilled labour		LKR		462.880,95
	Beneficiary contribution (some 111 man/days * 1,000 LKR/day)			112.881	
	Total amount for lockable house excluding beneficiary contribution			LKR	350.000
				€	2.121
	Note: 350,000 LKR / plinth area 264 sq. ft. = 1,325 LKR /sq. ft. which is higher than many Full Houses visited during Observation, as a few costs remain t further reduce the cost up to a 10%, by full family members involvement, bulk purchasing, using salvaged materials, using sand and/or trees from the pl Lockable house including				
1	Internal plastering and rendering for bedroom and Kitchen				
2	External face finished with neat pointing				
3	External front doors and windows fixing				
4	Attached toilet with septic tank (5'8"x4'xh.5')				
				UNH Prepared:	28.08.2012
				UNH Revised	02.11.2013
				Ev.T. Revised	14.10.2014



	Bill of Quantities for Lockable House for proposed house -Type: Ev. Team 276sq.ft.								
	Approximate Plinth area - 276 sq. ft. (17'11" x 16'11")								
	Implemented by : Evaluation Team								
No	Description	Unit	Qty	Rate LKR	Amount LKR				
1	Excavation in trenches for foundation and septic tank and depositing excavated material to a distance not exceeding 2.0m.	Cu.m	12,22	623,00	7.613,53				
2	75mm thick 1:3:6(38mm) cement concrete screed in foundation.	Cu.m	1,10	9.766,00	10.775,80				
3	Random rubble masonry in 1:5 cement mortar in foundation.	Cu.m	11,12	8.860,00	98.499,74				
4	Applying DPC on top of foundation with Bitumen	m	9,20	116,00	1.066,62				
5	150mm (6") thick Block masonry wall in 1:5 Cement mortar for external wall, external face finished with neat pointing	Sq.m	65,01	1.258,00	81.786,10				
6	100mm (4") thick Block masonry wall in 1:5 Cement mortar for partitions wall, cubical and septic tank (medium height: 332 cm)	Sq.m	34,36	1.060,00	36.423,72				
7	Lintel Beam 100mm x 150mm, cement concrete1:2:4(20), Reinforcement with 2 No. 10mm tor steel including form work.	m	30,65	844,00	25.868,60				
8	Roof (m. 6,74*6,43), Gable with Calicut pattern tiles on 150x50 ridge plates, 125x75 purling, 100x75 wall plates, 100x50 rafter at 550mm centres and 50x25 mm reaper at 300 mm centres in acceptable quality timber frame work including ridging and application of two coats wood preservative.	Sq.m	43,34	1.974,00	85.549,61				
9	Earthwork - Back filling & compacting. (Back filling to trenches with selected earth available at site)	Cu.m	21,32	282,00	6.013,48				
10	Provision for cyclone resistance including stiffener columns and roof band & ridge construction (65% of Type I)	Item	0,65	9.898,00	6.433,70				
11	60 mm thick 1:2 1/2:5(25mm) cement concrete in floor	Sq.m	25,23	713,00	17.986,57				
12	12mm thick 1:5 cement internal plastering & finished smooth for bed room and kitchen at 2,74 m height and septic tank at 1 m height (Prior to plastering provide electrical conduit pipe for future use)	Sq.m	59,46	385,00	22.891,33				
13	External decorative plaster band (Architrave) around door and window - reveals extending to the external wall surface to form a band of 4" wide	m	0,00	0,00	0,00				
14	12mm thick 1:3 cement sand mix rendering in a room and kitchen	Sq.m	13,39	422,00	5.651,64				
15	Doors- supplying and fixing of 28mm thick sash and with 100mm x 50mm frames with acceptable quality timber with iron mongary & lock	No	2,00	9.000,00	18.000,00				
16	Window- supplying and fixing 25mm thick sash and with 100mm x 50 mm frames with acceptable quality timber with iron mongary	No	3,00	7.000,00	21.000,00				
17	Supplying and fixing squatting pan. Rate including plumbing	Item	1	6.000,00	6.000,00				
18	Toilet door	No	1	4.000,00	4.000,00				
19	75mm thick 1:2:4 concrete for slab including R/F 10mm B/W at 200mm spacing including formwork in chimney and toilet slab (or pipe chimney)	Sq.m	3,00	1.858,00	5.574,00				
Tota	I cost for lockable house including unskilled labour		LKR		461.134,43				
	Beneficiary contribution (some 111 man/days * 1,000 LKR/day)			111.134					
Tota	I amount for lockable house excluding beneficiary contribution			LKR	350.000				
				€	2.121				
	Note: 350,000 LKR / plinth area 306 sq. ft. = 1,268 LKR/sq. ft. which is in line with many Full Houses visited during Observation. It is possible to further reduce the involvement, bulk purchasing, using salvaged materials, using sand and/or trees from the plot (if available): LKR 350,000*(-10%)= 315,000 LKR	cost up to	o a 10%, k	by full family mem	ibers				
	Lockable house including								
1	Internal plastering and rendering for bedroom and Kitchen								
2	External face finished with neat pointing	──┤							
3	External front doors and windows fixing Attached toilet with septic tank (5'8"x4'xh.5')	├── ┤							
4		╞──┤		UNH Prepared:	28.08.2012				
				UNH Revised	02.11.2013				
		<u>├</u>		Ev.T. Revised	14.10.2014				



	Bill of Quantities for Lockable House for proposed house -Type: Ev.Team 361sq.ft.								
-	Approximate Plinth area - 361 sq. ft. (19' x 19') Implemented by : Evaluation Team								
-									
No	Description	Unit	Qty	Rate LKR	Amount LKR				
1	Excavation in trenches for foundation and septic tank and depositing excavated material to a distance not exceeding 2.0m.	Cu.m	14,89	623,00	9.276,79				
2	75mm thick 1:3:6(38mm) cement concrete screed in foundation.	Cu.m	1,44	9.766,00	14.034,91				
3	Random rubble masonry in 1:5 cement mortar in foundation.	Cu.m	13,45	8.860,00	119.197,05				
4	Applying DPC on top of foundation with Bitumen	m	11,98	116,00	1.389,22				
5	150mm (6") thick Block masonry wall in 1:5 Cement mortar for external wall, external face finished with neat pointing	Sq.m	67,32	1.258,00	84.684,41				
6	100mm (4") thick Block masonry wall in 1:5 Cement mortar for partitions wall, cubical and septic tank (medium height: 365 cm)	Sq.m	57,00	1.060,00	60.424,66				
7	Lintel Beam 100mm x 150mm, cement concrete1:2:4(20), Reinforcement with 2 No. 10mm tor steel including form work.	m	39,92	844,00	33.692,48				
8	Roof (m. 7,01x7,01), Gable with Calicut pattern tiles on 150x50 ridge plates, 125x75 purling, 100x75 wall plates, 100x50 rafter at 550mm centres and 50x25 mm reaper at 300 mm centres in acceptable quality timber frame work including ridging and application of two coats wood preservative.	Sq.m	49,14	1.974,00	97.002,56				
9	Earthwork - Back filling & compacting. (Back filling to trenches with selected earth available at site)	Cu.m	32,21	282,00	9.082,49				
10	Provision for cyclone resistance including stiffener columns and roof band & ridge construction (80% of Type I)	Item	0.80	9.898,00	7.918.40				
11	60 mm thick 1:2 1/2:5(25mm) cement concrete in floor	Sq.m	33,52	713,00	23.902,68				
12	12mm thick 1:5 cement internal plastering & finished smooth for bed room and kitchen at 2,74 m height and septic tank at 1 m height (Prior to plastering provide electrical conduit pipe for future use)	Sq.m	57,81	385,00	22.258,39				
13	External decorative plaster band (Architrave) around door and window - reveals extending to the external wall surface to form a band of 4" wide	m	0.00	0.00	0,00				
14	12mm thick 1:3 cement sand mix rendering in a room and kitchen	Sq.m	15,86	422.00	6.694,86				
15	Doors- supplying and fixing of 28mm thick sash and with 100mm x 50mm frames with acceptable quality timber with iron mongary & lock	No	3,00	9.000,00	27.000,00				
16	Window- supplying and fixing 25mm thick sash and with 100mm x 50 mm frames with acceptable quality timber with iron mongary	No	3,00	7.000,00	21.000,00				
17	Supplying and fixing squatting pan. Rate including plumbing	Item	1	6.000,00	6.000,00				
18	Toilet door	No	1	4.000,00	4.000,00				
19	75mm thick 1:2:4 concrete for slab including R/F 10mm B/W at 200mm spacing including formwork in chimney and toilet slab (or pipe chimney)	Sq.m	3,00	1.858,00	5.574,00				
	Total cost for lockable house including unskilled labour		LKR		553.132,90				
	Beneficiary contribution (some 103 man/days * 1,000 LKR/day)			103.133					
	Total amount for lockable house excluding beneficie	arv cont	ribution	LKR	450.000				
		1		€	2.727				
	Note: LKR 450,000 / plinth area 361 sq. ft. = LKR 1,246/sq. ft. which is higher than many Full Houses visited during Observation, as a few costs remain the same irrest reduce the cost up to a 10%, by full family members involvement, bulk purchasing, using salvaged materials, using sand and/or trees from the plot (if available): LKR								
	Lockable house including								
1	Internal plastering and rendering for bedroom and Kitchen								
2	External face finished with neat pointing								
3	External front doors and windows fixing								
4	Attached toilet with septic tank (5'8"x4'xh.5')								
				UNH Prepared:	28.08.2012				
				UNH Revised	02.11.2013				
				Ev.T. Revised	14.10.2014				

